

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4328																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9987588911																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	04-12-2021 10:27:31																						
Vendor Details :																									
Company Name/Client Name :	Chandrakant Residency	Customer's Mobile :	9987588911	Name :	Prashant Sir																				
Address :																									
Thane , Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-01-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Intercom																								
Complain :	security intercom issue																								
Technician Comment :	1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-12-2021 04:12:03</td><td>Atique Salmani</td><td>Completed</td><td>1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .</td><td></td></tr><tr><td>04-12-2021 10:27:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2021 10:27:31</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-12-2021 04:12:03	Atique Salmani	Completed	1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .		04-12-2021 10:27:46	Atique Salmani	New		-	04-12-2021 10:27:31	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	27-01-2022 03:13:58	Ravi Rajbhar	sky link 64 line system repair return with install and complain slow B wing 402 ok 304 ok 303 ok 301 ok 201 ok 203 ok 103 ok A wing 701 door lock 601 ok 603 cable issue flat to Cron junction box 501 ok 401 ok 303 line ok but instrument remove client side 201 ok 103 ok
	30-10-2021 11:14:26	Ravi Rajbhar	two camera issues resolved and ok working done and main gate angle setting recording check 2/10/21 to 2/11/21 going on in DVR DVR password admin/admin and intercom issue resolved system side