




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE3450 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|--|---|--------------|-----------|-----------------|--------|--------|------|---------------------|-----------------|-----------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9987588911 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 17-07-2021 11:02:55 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Chandrakant Residency | Customer's Mobile : | 9987588911 | Name : | Prashant Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Thane , Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-01-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Recording to be shown | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | A wing 201 phone issue line ok need to phone send 304 cable check and line issue resolved B wing 702 = intercom line working ok 402 = phone issue line ok Cctv 1) Mine gate tv av pot issue 2) 2 garden side camera disconnect 3) back side one camera video blur issue 4) all camera clinling done and 30 day's. Recoding | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
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| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-07-2021 03:12:15</td><td>Siddhesh Chavan</td><td>Completed</td><td>A wing 201 phone issue line ok need to phone send 304 cable check and line issue resolved B wing 702 = intercom line working ok 402 = phone issue line ok Cctv 1) Mine gate tv av pot issue 2) 2 garden side camera disconnect 3) back side one camera video blur issue 4) all camera clinling done and 30 day's. Recoding</td><td></td></tr><tr><td>17-07-2021 11:03:15</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>17-07-2021 11:02:56</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 17-07-2021 03:12:15 | Siddhesh Chavan | Completed | A wing 201 phone issue line ok need to phone send 304 cable check and line issue resolved B wing 702 = intercom line working ok 402 = phone issue line ok Cctv 1) Mine gate tv av pot issue 2) 2 garden side camera disconnect 3) back side one camera video blur issue 4) all camera clinling done and 30 day's. Recoding |  | 17-07-2021 11:03:15 | Siddhesh Chavan | New | | - | 17-07-2021 11:02:56 | Siddhesh Chavan | New | | - |
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| Previous Complain History : | | | |
| | Date Time | Technician Name | Remark |
| | 23-06-2022 10:28:11 | Siddhesh Chavan | mine gate intercom issue resolved and 750 rs cash received |
| | 24-05-2022 05:15:38 | Javed Bhaldar | there is no junction box there is mtnl box shown the security person |