

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2828</b>                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------|-------------------|--------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------------------------|---------------------|---------------|----------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                                                                              | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                                                                                            | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                                                                                    | 9987588911                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                                                                                       | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                      | <b>Technician Mobile :</b> | 9029444303        |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                                                                                           | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                             | 12-03-2021 04:44:09        |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :                                                                                     | Chandrakant Residency                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                                  | 9987588911                 | Name :            | Prashant Sir |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Thane , Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                                                                                                  | 31-01-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                      | Type :                     | Non-Comprehensive |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                                                                                          | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                                                                                              | show recording                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>                                                                                     | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                                                                                                | recording given to client                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                                                                                        | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-03-2021 10:27:55</td><td>Parshva Shah</td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-03-2021 05:45:12</td><td>Parshva Shah</td><td>New</td><td></td><td>-</td></tr><tr><td>12-03-2021 04:44:28</td><td>Parshva Shah</td><td>New</td><td></td><td>-</td></tr><tr><td>12-03-2021 04:44:09</td><td>Parshva Shah</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                      |                            |                   |              | Date Time | Technician Name | Status | Remark              | Sign            | 13-03-2021 10:27:55                                        | Parshva Shah        | Completed     |                                                                      | - | 12-03-2021 05:45:12 | Parshva Shah | New |  | - | 12-03-2021 04:44:28 | Parshva Shah | New |  | - | 12-03-2021 04:44:09 | Parshva Shah | New |  | - |
| Date Time                                                                                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                               | Remark                     | Sign              |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 13-03-2021 10:27:55                                                                                            | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                            |                            | -                 |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 12-03-2021 05:45:12                                                                                            | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                  |                            | -                 |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 12-03-2021 04:44:28                                                                                            | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                  |                            | -                 |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 12-03-2021 04:44:09                                                                                            | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                  |                            | -                 |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>                                                                             | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-06-2022 10:28:11</td><td>Siddhesh Chavan</td><td>mine gate intercom issue resolved and 750 rs cash received</td></tr><tr><td>24-05-2022 05:15:38</td><td>Javed Bhaldar</td><td>there is no junction box there is mtnl box shown the security person</td></tr></tbody></table>                                                                                                                               |                                                                      |                            |                   |              | Date Time | Technician Name | Remark | 23-06-2022 10:28:11 | Siddhesh Chavan | mine gate intercom issue resolved and 750 rs cash received | 24-05-2022 05:15:38 | Javed Bhaldar | there is no junction box there is mtnl box shown the security person |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                                                                                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                               |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 23-06-2022 10:28:11                                                                                            | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | mine gate intercom issue resolved and 750 rs cash received           |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 24-05-2022 05:15:38                                                                                            | Javed Bhaldar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | there is no junction box there is mtnl box shown the security person |                            |                   |              |           |                 |        |                     |                 |                                                            |                     |               |                                                                      |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |