## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE1793 High **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9987588911 **No. :** Technician Atique Salmani Technician 8080922984 Name : Mobile : Complain Date & Time : 07-09-2020 01:09:09 **Ticket Type : Vendor Details :** Chandrakant Customer's 9987588911 Prashant Sir Company Name : Name/Client Mobile : Residency Name : Address : Thane, Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India, , , Maharashtra **AMC Details :** Expiry Date : 31-01-2021 12:00:00 Type : Non-Comprehensive **Product Name :** CCTV not able to view on display **Complain**: cctv issue main gate camera not working reset camera and working ok. and intetcom 3 line issue Technician repunch from crone flate nmbr B Wing 602 bwing 103 and 403 cable trace and line ok **Comment**: instrument keypad issue need to changed. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : cctv issue main gate camera not working reset camera and working ok. and intetcom 3 line issue repunch from crone flate nmbr B Wing 602 bwing 103 and 403 cable trace and line ok instrument keypad issue need to changed. **Status History :** Technician Name **Date Time** Status Remark Sign 07-09-2020 Atique Salmani Completed cctv issue main gate camera not 09:27:37 working reset camera and working ok. and intetcom 3 line 8 issue repunch from crone flate nmbr B Wing 602 bwing 103 and 403 cable trace and line ok instrument keypad issue need to changed. 07-09-2020 Atique Salmani New 01.09.2207-09-2020 Atique Salmani New 01:09:09

Previous Complain History :	Date Time	Technician Name	Remark
	12-08-2020 11:36:20	AnilYadav	Anil Visited an changed ballon and now working ok
	20-07-2020 01:20:26	AnilYadav	Card no.4 all 16 line incoming not ringing because mother board to card cable was dead. 1 do install new cable now all 16 line working.