







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1576																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9987588911																																		
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																															
Ticket Type :	Complain	Date & Time :	20-07-2020 01:20:26																																
Vendor Details :																																			
Company Name/Client Name :	Chandrakant Residency	Customer's Mobile :	9987588911	Name :	Prashant Sir																														
Address :																																			
Thane , Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-01-2021 12:00:00		Type :	Non-Comprehensive																															
Product Name :	Intercom																																		
Complain :	1 phone issue security cabin																																		
Technician Comment :	Card no.4 all 16 line incoming not ringing because mother board to card cable was dead. I do install new cable now all 16 line working.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Card no.4 all 16 line incoming not ringing because mother board to card cable was dead. I do install new cable now all 16 line working.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-07-2020 04:06:40</td><td>AnilYadav</td><td>Completed</td><td>Card no.4 all 16 line incoming not ringing because mother board to card cable was dead. I do install new cable now all 16 line working.</td><td></td></tr><tr><td>22-07-2020 05:09:54</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>20-07-2020 06:21:32</td><td>AnilYadav</td><td>Work Pending</td><td>office intercom line ok but card ringer issue need to recheck card 7 line issue b 602 b603 b601 b 304a 303 a602 1111 office. cctv check camera nmbr 2 issue resolved.</td><td></td></tr><tr><td>20-07-2020 01:20:33</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>20-07-2020 01:20:26</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-07-2020 04:06:40	AnilYadav	Completed	Card no.4 all 16 line incoming not ringing because mother board to card cable was dead. I do install new cable now all 16 line working.		22-07-2020 05:09:54	AnilYadav	New		-	20-07-2020 06:21:32	AnilYadav	Work Pending	office intercom line ok but card ringer issue need to recheck card 7 line issue b 602 b603 b601 b 304a 303 a602 1111 office. cctv check camera nmbr 2 issue resolved.		20-07-2020 01:20:33	AnilYadav	New		-	20-07-2020 01:20:26	AnilYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	07-09-2020 01:09:09	Atique Salmani	cctv issue main gate camera not working reset camera and working ok. and intetcom 3 line issue repunch from crone flate nmbr B Wing 602 bwing 103 and 403 cable trace and line ok instrument keypad issue need to changed.
	12-08-2020 11:36:20	AnilYadav	Anil Visited an changed ballon and now working ok