




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE1001 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|----------------------------|--|---|-------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9441750412 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 28-01-2020 03:32:08 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Concentrix Services India PVT LTD -Vizak | Customer's Mobile : | 9441750412 | Name : | Prasad Babu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | audio video camera issue (audio not coming) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | as per remote session, and also discussed with babu sir ,audio camera humming sound is reduce and sound quality is good but he need to confirm with central team and will revert us on mail. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | as per remote session, and also discussed with babu sir ,audio camera humming sound is reduce and sound quality is good but he need to confirm with central team and will revert us on mail. Local vendor Manoj have completed the work on 13.02.2020 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2020 09:58:53</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>05-02-2020 05:15:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-01-2020 05:56:28</td><td>Ravi Rajbhar</td><td>In Progress</td><td>as per remote session, and also discussed with babu sir ,audio camera humming sound is reduce and sound quality is good but he need to confirm with central team and will revert us on mail.</td><td></td></tr><tr><td>28-01-2020 03:32:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-01-2020 03:32:09</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 20-02-2020 09:58:53 | Ravi Rajbhar | Completed | | - | 05-02-2020 05:15:58 | Ravi Rajbhar | New | | - | 29-01-2020 05:56:28 | Ravi Rajbhar | In Progress | as per remote session, and also discussed with babu sir ,audio camera humming sound is reduce and sound quality is good but he need to confirm with central team and will revert us on mail. |  | 28-01-2020 03:32:16 | Ravi Rajbhar | New | | - | 28-01-2020 03:32:09 | Ravi Rajbhar | New | | - |
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| 20-02-2020 09:58:53 | Ravi Rajbhar | Completed | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 05-02-2020 05:15:58 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody></tbody></table> | | | | | Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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