

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1960</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----------------|----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9867000996                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          | <b>Technician Mobile :</b>                                  | 8080922984                                                                            |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b> | 05-10-2020 10:51:38                                         |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | TRIVIKRAM MOTORS TVS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :      | 9867000996                                                  | Name :                                                                                | Prakesh Sir |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | Type :                                                      |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | check cctv system                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | one dvr adptor changed and 2cameras changed and working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | one dvr adptor changed and 2cameras changed and working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-10-2020 01:38:59</td><td>Atique Salmani</td><td>Completed</td><td>one dvr adptor changed and 2cameras changed and working ok.</td><td></td></tr><tr><td>06-10-2020 08:53:28</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>one dome n one Bullet and one dvr adptor need to changed</td><td></td></tr><tr><td>05-10-2020 10:51:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-10-2020 10:51:38</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                             |                                                                                       |             | Date Time | Technician Name | Status | Remark | Sign | 07-10-2020 01:38:59 | Atique Salmani | Completed | one dvr adptor changed and 2cameras changed and working ok. |  | 06-10-2020 08:53:28 | Atique Salmani | Awaiting Spares | one dome n one Bullet and one dvr adptor need to changed |  | 05-10-2020 10:51:52 | Atique Salmani | New |  | - | 05-10-2020 10:51:38 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                   | Remark                                                      | Sign                                                                                  |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 07-10-2020 01:38:59                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                | one dvr adptor changed and 2cameras changed and working ok. |  |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 06-10-2020 08:53:28                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Awaiting Spares          | one dome n one Bullet and one dvr adptor need to changed    |  |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-10-2020 10:51:52                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                      |                                                             | -                                                                                     |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-10-2020 10:51:38                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                      |                                                             | -                                                                                     |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                             |                                                                                       |             | Date Time | Technician Name | Remark |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                   |                                                             |                                                                                       |             |           |                 |        |        |      |                     |                |           |                                                             |                                                                                       |                     |                |                 |                                                          |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |