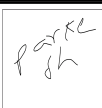
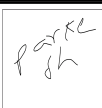
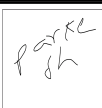


# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK648</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|----------------|----------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                   | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9819014682                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>              | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Technician Mobile :</b>                                                    | 9136841712                                                                                                                             |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                  | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                      | 19-07-2019 11:25:45                                                                                                                    |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :            | Bhandup                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                           | 9819014682                                                                                                                             | Name :                                                                                | Prakash |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                               | Type :                                                                                                                                 |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                 | camera service cctv                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                     | 4 new camera install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>           | 4 new camera install 2 gang box 4 BNC pin 4 DC pin 1 main mandir ma wire kuch na ha prakesh sir ko bol diya ma new wire kich lo kar ka                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                       | 4 new camera install 2 gang box 4 BNC pin 4 DC pin 1 main mandir ma wire kuch na ha prakesh sir ko bol diya ma new wire kich lo kar ka                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-07-2019 11:20:57</td><td>Manish Dhangar</td><td>Client Side</td><td>4 new camera install 2 gang box 4 BNC pin 4 DC pin 1 main mandir ma wire kuch na ha prakesh sir ko bol diya ma new wire kich lo kar ka</td><td></td></tr><tr><td>19-07-2019 11:25:46</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                               |                                                                                                                                        |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign           | 19-07-2019 11:20:57  | Manish Dhangar      | Client Side    | 4 new camera install 2 gang box 4 BNC pin 4 DC pin 1 main mandir ma wire kuch na ha prakesh sir ko bol diya ma new wire kich lo kar ka |  | 19-07-2019 11:25:46 | Manish Dhangar | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                        | Remark                                                                                                                                 | Sign                                                                                  |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| 19-07-2019 11:20:57                   | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Client Side                                                                   | 4 new camera install 2 gang box 4 BNC pin 4 DC pin 1 main mandir ma wire kuch na ha prakesh sir ko bol diya ma new wire kich lo kar ka |  |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| 19-07-2019 11:25:46                   | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                           |                                                                                                                                        | -                                                                                     |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-08-2019 11:12:00</td><td>Manish Dhangar</td><td>1 camera service den</td></tr><tr><td>26-06-2019 06:21:27</td><td>Manish Dhangar</td><td>11 camera service den 5 bnc pin 5 DC pin customer bol la 4 camera new leka ao</td></tr></tbody></table>                                                                                                                                                                                                          |                                                                               |                                                                                                                                        |                                                                                       |         | Date Time | Technician Name | Remark | 20-08-2019 11:12:00 | Manish Dhangar | 1 camera service den | 26-06-2019 06:21:27 | Manish Dhangar | 11 camera service den 5 bnc pin 5 DC pin customer bol la 4 camera new leka ao                                                          |                                                                                       |                     |                |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                        |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| 20-08-2019 11:12:00                   | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1 camera service den                                                          |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |
| 26-06-2019 06:21:27                   | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 11 camera service den 5 bnc pin 5 DC pin customer bol la 4 camera new leka ao |                                                                                                                                        |                                                                                       |         |           |                 |        |                     |                |                      |                     |                |                                                                                                                                        |                                                                                       |                     |                |     |  |   |