




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4439 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|-------------|-----------|-----------------|--------|---------------------|------|--|---------------------|-------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9867000996 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 22-12-2021 11:32:43 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | TRIVIKRAM MOTORS TVS | Customer's Mobile : | 9867000996 | Name : | Prakash Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | cabin camera live footage not visible & one camera blur issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | New dome camera installed in washing area . one camera angle setting done.old camera return to client. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | New dome camera installed in washing area . one camera angle setting done.old camera return to client. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-12-2021 08:16:18</td><td>YogeshDesai</td><td>Completed</td><td>New dome camera installed in washing area . one camera angle setting done.old camera return to client.</td><td></td></tr><tr><td>22-12-2021 11:32:59</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>22-12-2021 11:32:43</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 22-12-2021 08:16:18 | YogeshDesai | Completed | New dome camera installed in washing area . one camera angle setting done.old camera return to client. |  | 22-12-2021 11:32:59 | YogeshDesai | New | | - | 22-12-2021 11:32:43 | YogeshDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-12-2021 11:15:22</td><td></td><td>ATTEND BY PRASHANT ON 09.02.2022 RECONNECT ANOTHER C POE SWITCH PART CAMERA WORKING OK BUT HI - CONNECT APP 1 CAMERAS NOT SHOW NEED TO CHECK MOBILE APP & CAMERA</td></tr><tr><td>23-11-2021 12:21:07</td><td>Munna Gupta</td><td>We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 29-12-2021 11:15:22 | | ATTEND BY PRASHANT ON 09.02.2022 RECONNECT ANOTHER C POE SWITCH PART CAMERA WORKING OK BUT HI - CONNECT APP 1 CAMERAS NOT SHOW NEED TO CHECK MOBILE APP & CAMERA | 23-11-2021 12:21:07 | Munna Gupta | We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly. | | | | | | | | | | | |
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