




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4274 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|--|---|-------------|-----------|-----------------|--------|--------|------|---------------------|-------------|-----------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9867000996 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Munna Gupta | | Technician Mobile : | 8080922982 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 23-11-2021 03:13:38 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Trivikram TVS Service Center | Customer's Mobile : | 9867000996 | Name : | Prakash Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 camera issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | We visit in Trivikram tvs Service center for. Need to 03 bullet camera BNC connector problem and 1 ip camera network ip unreachable. Frame rate and bitrate setting. ip camera ip address setting and password reset. additional new items used bnc connector 06 nos, Rj45 connector 02. Work completed. Cctv system working properly. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | We visit in Trivikram tvs Service center for. Need to 03 bullet camera BNC connector problem and 1 ip camera network ip unreachable. Frame rate and bitrate setting. ip camera ip address setting and password reset. additional new items used bnc connector 06 nos, Rj45 connector 02. Work completed. Cctv system working properly. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-11-2021 05:23:15</td><td>Munna Gupta</td><td>Completed</td><td>We visit in Trivikram tvs Service center for. Need to 03 bullet camera BNC connector problem and 1 ip camera network ip unreachable. Frame rate and bitrate setting. ip camera ip address setting and password reset. additional new items used bnc connector 06 nos, Rj45 connector 02. Work completed. Cctv system working properly.</td><td></td></tr><tr><td>23-11-2021 03:13:52</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2021 03:13:38</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 23-11-2021 05:23:15 | Munna Gupta | Completed | We visit in Trivikram tvs Service center for. Need to 03 bullet camera BNC connector problem and 1 ip camera network ip unreachable. Frame rate and bitrate setting. ip camera ip address setting and password reset. additional new items used bnc connector 06 nos, Rj45 connector 02. Work completed. Cctv system working properly. |  | 23-11-2021 03:13:52 | Munna Gupta | New | | - | 23-11-2021 03:13:38 | Munna Gupta | New | | - |
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| 23-11-2021 03:13:52 | Munna Gupta | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 23-11-2021 03:13:38 | Munna Gupta | New | | - | | | | | | | | | | | | | | | | | | | | | |

**Previous
Complain
History :**

Date Time

Technician Name

Remark