




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4271</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9867000996																																		
<b>Technician Name :</b>	Munna Gupta		<b>Technician Mobile :</b>	8080922982																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-11-2021 12:21:07																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	TRIVIKRAM MOTORS TVS	Customer's Mobile :	9867000996	Name :	Prakash Sir																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	need to install 1 bullet camera & password need to reset & framerate bitrate setting need to do																																		
<b>Technician Comment :</b>	We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly.																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly.																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-02-2022 12:54:53</td><td>Munna Gupta</td><td>Closed</td><td></td><td>-</td></tr><tr><td>23-11-2021 02:22:50</td><td>Munna Gupta</td><td>Completed</td><td>We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly.</td><td></td></tr><tr><td>23-11-2021 01:40:49</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2021 12:21:21</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2021 12:21:07</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-02-2022 12:54:53	Munna Gupta	Closed		-	23-11-2021 02:22:50	Munna Gupta	Completed	We visit in Trivikram tvs Store for. Need to install 1 bullet camera and DVR password reset. Frame rate and bitrate setting. Work completed. New password setting ?? admin@3107. Cctv system working properly.		23-11-2021 01:40:49	Munna Gupta	New		-	23-11-2021 12:21:21	Munna Gupta	New		-	23-11-2021 12:21:07	Munna Gupta	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	29-12-2021 11:15:22		ATTEND BY PRASHANT ON 09.02.2022 RECONNECT ANOTHER C POE SWITCH PART CAMERA WORKING OK BUT HI - CONNECT APP 1 CAMERAS NOT SHOW NEED TO CHECK MOBILE APP & CAMERA
	22-12-2021 11:32:43	YogeshDesai	New dome camera installed in washing area . one camera angle setting done.old camera return to client.