Vallabh Enterprises

Regd. Office : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE4257 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9867000996 **No. :** Technician Neeraj Chauhan **Technician Mobile** 8898885764 Name : : Complain Date & Time : 20-11-2021 10:47:12 **Ticket Type : Vendor Details :** TRIVIKRAM Customer's Mobile 9867000996 Prakash Sir Company Name : MOTORS TVS Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 1 ezviz camera & 1 i ball camera demo & some cameras need to check 1 nos ezvize camera installation done and 1 camera cabling check and 2 camera angle setting. Technician camera working okk. 1 bullet camera return. ant 1 iball fish eye camera trurn. ezvize camera **Comment**: user ID customer mail id password = admin@123 Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1 nos ezvize camera installation done and 1 camera cabling check and 2 camera angle setting. camera working okk. 1 bullet camera return. ant 1 iball fish eye camera trurn. ezvize camera user ID customer mail id password = admin@123 **Status History : Technician Name Date Time Status** Remark Sign 20-11-2021 1 nos ezvize camera installation Neeraj Chauhan Completed 06:25:50 done and 1 camera cabling check (fr and 2 camera angle setting. camera working okk. 1 bullet camera return. ant 1 iball fish eye camera trurn. ezvize camera user ID customer mail id password = admin@123 20-11-2021 Neeraj Chauhan New 10:47:29 20-11-2021 Neeraj Chauhan New 10:47:12

Previous Complain History :	Date Time	Technician Name	Remark
	29-12-2021 11:15:22		ATTEND BY PRASHANT ON 09.02.2022 RECONNECT ANOTHER C POE SWITCH PART CAMERA WORKING OK BUT HI - CONNECT APP 1 CAMERAS NOT SHOW NEED TO CHECK MOBILE APP & CAMERA
	22-12-2021 11:32:43	YogeshDesai	New dome camera installed in washing area . one camera angle setting done.old camera return to client.