






Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15201					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9004800917				
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949	
Ticket Type :	Complain	Date & Time :	07-07-2025 05:03:12		
Vendor Details :					
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	9004800917	Name :	Pradeep Galugade
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive	
Product Name :	Access				
Complain :	door access system (installed at third floor/main door) unable to delete existing names because delete option are not working.				
Technician Comment :	3rd floor access machine installed now working normally or delete option working.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	3rd floor access machine installed now working normally or delete option working.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	22-08-2025 04:49:24	Rahul Mhapralkar	Completed	3rd floor access machine installed now working normally or delete option working.	
	22-08-2025 04:49:24	Rahul Mhapralkar	Completed	3rd floor access machine installed now working normally or delete option working.	
	22-08-2025 04:41:34	Rahul Mhapralkar	New		-
	21-08-2025 01:05:01	Rahul Mhapralkar	New		-
	22-07-2025 11:25:14	Rahul Mhapralkar	Work Pending	3rd floor access machine taken for repair because delete option not working, USB and lan port not working,	
	22-07-2025 11:25:14	Rahul Mhapralkar	Work Pending	3rd floor access machine taken for repair because delete option not working, USB and lan port not working,	
	22-07-2025 10:51:11	Rahul Mhapralkar	New		-
	07-07-2025 06:09:17	Rahul Mhapralkar	Work Pending	3rd floor access machine users delete option not working	
	07-07-2025 05:03:20	Rahul Mhapralkar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	13-06-2025 11:25:49	Rahul Mhapralkar	3rd floor access machine installed working normally		
	03-06-2025 11:53:47	Neeraj Chauhan	Lock issue solved lock working okk manual lock issue		