







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14993																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9004800917																													
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																										
Ticket Type :	Complain	Date & Time :	13-06-2025 11:25:49																											
Vendor Details :																														
Company Name/Client Name :	Dev Research Centre	Customer's Mobile :	9004800917	Name :	Pradeep Galugade																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	06-06-2021 12:00:00		Type :	Comprehensive																										
Product Name :	Access																													
Complain :	2 nos Repaired Biometric UFACE device need to install																													
Technician Comment :	3rd floor access machine installed working normally																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	3rd floor access machine installed working normally																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-06-2025 02:25:45</td><td>Rahul Mhapralkar</td><td>Completed</td><td>3rd floor access machine installed working normally</td><td></td></tr><tr><td>26-06-2025 10:36:44</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-06-2025 12:59:07</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>1 biometric device installed one device reader not connected and delete option not working</td><td></td></tr><tr><td>13-06-2025 11:25:55</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-06-2025 02:25:45	Rahul Mhapralkar	Completed	3rd floor access machine installed working normally		26-06-2025 10:36:44	Rahul Mhapralkar	New		-	13-06-2025 12:59:07	Rahul Mhapralkar	Work Pending	1 biometric device installed one device reader not connected and delete option not working		13-06-2025 11:25:55	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-07-2025 05:03:12</td><td>Rahul Mhapralkar</td><td>3rd floor access machine installed now working normally or delete option working.</td></tr><tr><td>03-06-2025 11:53:47</td><td>Neeraj Chauhan</td><td>Lock issue solved lock working okk manual lock issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-07-2025 05:03:12	Rahul Mhapralkar	3rd floor access machine installed now working normally or delete option working.	03-06-2025 11:53:47	Neeraj Chauhan	Lock issue solved lock working okk manual lock issue																
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