




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2272</b> |   |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|--|--|---|----------------|-----------|-----------------|--------|---------------------|------------|--|---------------------|----------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9221459719  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   | <b>Technician Mobile :</b>   | 8080922985   |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 23-11-2020 01:52:03  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Midas Enterprises   | <b>Customer's Mobile :</b>   | 9221459719   | <b>Name :</b>   | Poonam Makwana |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |   |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |  | <b>Type :</b>  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | to do online  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | dvr online done and dives add to Amit sir mobile and hik -connect I'd = poonam_1234 password = admin@123  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | dvr online done and dives add to Amit sir mobile and hik -connect I'd = poonam_1234 password = admin@123  |  |  |   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>24-11-2020 10:07:49</td> <td>Siddhesh Chavan</td> <td>Completed</td> <td>dvr online done and dives add to Amit sir mobile and hik -connect I'd = poonam_1234 password = admin@123</td> <td></td> </tr> <tr> <td>23-11-2020 01:52:20</td> <td>Siddhesh Chavan</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>23-11-2020 01:52:03</td> <td>Siddhesh Chavan</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |  |  |   |                | Date Time | Technician Name | Status | Remark              | Sign       | 24-11-2020 10:07:49  | Siddhesh Chavan     | Completed      | dvr online done and dives add to Amit sir mobile and hik -connect I'd = poonam_1234 password = admin@123 |  | 23-11-2020 01:52:20 | Siddhesh Chavan | New |  | - | 23-11-2020 01:52:03 | Siddhesh Chavan | New |  | - |
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| 23-11-2020 01:52:20                    | Siddhesh Chavan   | New  |  | -   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-11-2020 01:52:03                    | Siddhesh Chavan   | New  |  | -   |                |           |                 |        |                     |            |  |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>15-12-2020 06:17:09</td> <td>RishiDesai</td> <td>Shown Amit bhai playback and explained him how to get playback in dvr and in mobile as well.</td> </tr> <tr> <td>18-11-2020 10:57:09</td> <td>Atique Salmani</td> <td>installed 3 cameras and 2 mic frame 15 Fps and bit 1024 and working ok with casing condute cabling</td> </tr> </tbody> </table>  |  |  |   |                | Date Time | Technician Name | Remark | 15-12-2020 06:17:09 | RishiDesai | Shown Amit bhai playback and explained him how to get playback in dvr and in mobile as well. | 18-11-2020 10:57:09 | Atique Salmani | installed 3 cameras and 2 mic frame 15 Fps and bit 1024 and working ok with casing condute cabling       |   |                     |                 |     |  |   |                     |                 |     |  |   |
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