## Vallabh Enterprises

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Service Status Details : VE9735 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 2226592506 **No. : Technician** Ravi Rajbhar **Technician Mobile :** 8080922965 Name : AMC visiting 05-10-2023 12:31:05 **Ticket Type :** Date & Time : **Vendor Details :** Maco Bank Customer's Mobile : 2226592506 Poonam Company Name : Name/Client Bandra Madam Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm Biometric attendance device PPM Need to do **Complain**: ppm done off biometric divice and ok working done divice ip 10.48.133.111 port no. 5005, and **Technician** sarver port 8001 all user finger print ok working data download issue head office bcz networks **Comment** : issue infrom to branch Manger Complain Desktop - Apurva Vajaria **Operator** : ppm done off biometric divice and ok working done divice ip 10.48.133.111 port no. 5005, and **Remark** : sarver port 8001 all user finger print ok working data download issue head office bcz networks issue infrom to branch Manger **Status History :** Technician **Date Time** Status Remark Sign Name 05-10-2023 Ravi Rajbhar Completed ppm done off biometric divice and ok 04:22:37 working done divice ip 10.48.133.111 port no. 5005, and Sor sarver port 8001 all user finger print ok working data download issue head office bcz networks issue infrom to branch Manger 05-10-2023 Ravi Rajbhar New 12:31:21 Previous **Technician Name Date Time** Remark Complain 19-12-2022 11:18:05 Bandra branch biomatric dives contact to ho successful and History : Siddhesh Chavan download logs and user done 14-11-2022 11:09:57 Prashant Nikalje New enrollment 4006 employee report check update ok local ping ok device offline in mantralaya branch complaint pending