




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9729</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	22025452																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	05-10-2023 10:40:56																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Mantralaya Head Office (maco Bank)	Customer's Mobile :	22025452	Name :	Poonam Madam															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	Ppm																			
<b>Complain :</b>	Biometric attendance device PPM Need to do																			
<b>Technician Comment :</b>	ppm done off biometric divice divice off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 divice off line not connect to head office network issue infrom to poonam mdm																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	ppm done off biometric divice divice off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 divice off line not connect to head office network issue infrom to poonam mdm																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-10-2023 01:52:45</td><td>Ravi Rajbhar</td><td>Completed</td><td>ppm done off biometric divice divice off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 divice off line not connect to head office network issue infrom to poonam mdm</td><td></td></tr><tr><td>05-10-2023 10:41:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-10-2023 01:52:45	Ravi Rajbhar	Completed	ppm done off biometric divice divice off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 divice off line not connect to head office network issue infrom to poonam mdm		05-10-2023 10:41:13	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-10-2023 10:33:22</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>19-08-2023 02:08:14</td><td>MayurYadav</td><td>Device connection not proper check by it person Software training need to give at quarterly visit</td></tr></tbody></table>					Date Time	Technician Name	Remark	05-10-2023 10:33:22	Ravi Rajbhar		19-08-2023 02:08:14	MayurYadav	Device connection not proper check by it person Software training need to give at quarterly visit						
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