




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9728																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	22835143																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	AMC visiting	Date & Time :	05-10-2023 10:37:14																	
Vendor Details :																				
Company Name/Client Name :	Main Branch Mantralaya (maco Bank)	Customer's Mobile :	22835143	Name :	Poonam Madam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Ppm																			
Complain :	Biometric attendance device PPM Need to do																			
Technician Comment :	ppm done off biometric divice and ok working done divice ip - 10.48.130.111 all user finger print also ok working confirm to clients and data download issue head office bcz networks issue infrom to clients																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	ppm done off biometric divice and ok working done divice ip - 10.48.130.111 all user finger print also ok working confirm to clients and data download issue head office bcz networks issue infrom to clients																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-10-2023 02:55:26</td><td>Ravi Rajbhar</td><td>Completed</td><td>ppm done off biometric divice and ok working done divice ip - 10.48.130.111 all user finger print also ok working confirm to clients and data download issue head office bcz networks issue infrom to clients</td><td></td></tr><tr><td>05-10-2023 10:38:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-10-2023 02:55:26	Ravi Rajbhar	Completed	ppm done off biometric divice and ok working done divice ip - 10.48.130.111 all user finger print also ok working confirm to clients and data download issue head office bcz networks issue infrom to clients		05-10-2023 10:38:21	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 01:22:16</td><td>Siddhesh Chavan</td><td>ppm done biometric machine working OK and LAN cable issue need to change LAN cable and admin rights clear and add new admin rights</td></tr><tr><td>04-06-2022 01:06:36</td><td>MayurYadav</td><td>biometric data from pendrive upload in software</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2023 01:22:16	Siddhesh Chavan	ppm done biometric machine working OK and LAN cable issue need to change LAN cable and admin rights clear and add new admin rights	04-06-2022 01:06:36	MayurYadav	biometric data from pendrive upload in software						
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