

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7793</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	22025452																			
<b>Technician Name :</b>	Prashant Nikalje		<b>Technician Mobile :</b>	9664609225																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-03-2023 11:25:52																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Mantralaya Head Office (maco Bank)	<b>Customer's Mobile :</b>	22025452	<b>Name :</b>	Poonam Madam															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Time And Attendance																			
<b>Complain :</b>	1)attendance machine Date time settings are wrong 2)Head Office and 04 branches consolidated information and thumb data is available at centralized software at head office. need update all the employee data in all 5 hinesThatInterbranch activity																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	All branch user data upload in all device successfull done bandra N series device biomax not able to upload data																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-03-2023 03:56:52</td><td>Prashant Nikalje</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>06-03-2023 11:25:58</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-03-2023 03:56:52	Prashant Nikalje	Work Pending		-	06-03-2023 11:25:58	Prashant Nikalje	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 01:22:59</td><td>Siddhesh Chavan</td><td>pom done and biometric machine working OK</td></tr><tr><td>20-12-2022 10:44:18</td><td>Prashant Nikalje</td><td>Biometric log downloading issued downloading data log successfully 2 employee enrollment successfully done date and time set</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2023 01:22:59	Siddhesh Chavan	pom done and biometric machine working OK	20-12-2022 10:44:18	Prashant Nikalje	Biometric log downloading issued downloading data log successfully 2 employee enrollment successfully done date and time set						
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