




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7131																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	2226592506																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	19-12-2022 11:18:05																	
Vendor Details :																				
Company Name/Client Name :	Maco Bank Bandra	Customer's Mobile :	2226592506	Name :	Poonam Madam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Time And Attendance																			
Complain :	1 device ping is coming but device not connect																			
Technician Comment :	Bandra branch biometric dives contact to ho successful and download logs and user done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Bandra branch biometric dives contact to ho successful and download logs and user done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2022 11:28:39</td><td>Siddhesh Chavan</td><td>Completed</td><td>Bandra branch biometric dives contact to ho successful and download logs and user done</td><td></td></tr><tr><td>19-12-2022 11:18:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-12-2022 11:28:39	Siddhesh Chavan	Completed	Bandra branch biometric dives contact to ho successful and download logs and user done		19-12-2022 11:18:10	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-11-2022 11:09:57</td><td>Prashant Nikalje</td><td>New enrollment 4006 employee report check update ok local ping ok device offline in mantralaya branch complaint pending</td></tr><tr><td>22-09-2022 12:33:02</td><td>Prashant Nikalje</td><td>prashant : biomax ,biometric device reconnect lan cable, ratified device on bracket local pinking ok software showing unable to connect error code 2 issue resolve</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-11-2022 11:09:57	Prashant Nikalje	New enrollment 4006 employee report check update ok local ping ok device offline in mantralaya branch complaint pending	22-09-2022 12:33:02	Prashant Nikalje	prashant : biomax ,biometric device reconnect lan cable, ratified device on bracket local pinking ok software showing unable to connect error code 2 issue resolve						
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