

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6357																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	22025452																								
Technician Name :	Prashant Nikalje	Technician Mobile :	9664609225																						
Ticket Type :	Complain	Date & Time :	12-09-2022 10:43:55																						
Vendor Details :																									
Company Name/Client Name :	Mantralaya Head Office (maco Bank)	Customer's Mobile :	22025452	Name :	Poonam Madam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00	Type :																							
Product Name :	Time And Attendance																								
Complain :	Biometric Software issue																								
Technician Comment :																									
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Web base software issued smart office software install in server (desktop application) 3 device online Belapur branch need to admin reset and bandra branch need to device online.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-09-2022 12:42:42</td><td>Prashant Nikalje</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>12-09-2022 10:44:09</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>12-09-2022 10:43:55</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-09-2022 12:42:42	Prashant Nikalje	Work Pending		-	12-09-2022 10:44:09	Prashant Nikalje	New		-	12-09-2022 10:43:55	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2023 01:22:59</td><td>Siddhesh Chavan</td><td>pom done and biometric machine working OK</td></tr><tr><td>06-03-2023 11:25:52</td><td>Prashant Nikalje</td><td>All branch user data upload in all device successfull done bandra N series device biomax not able to upload data</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2023 01:22:59	Siddhesh Chavan	pom done and biometric machine working OK	06-03-2023 11:25:52	Prashant Nikalje	All branch user data upload in all device successfull done bandra N series device biomax not able to upload data											
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