




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5061</b> |   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|----------------------------|--|---|--------------|-----------|-----------------|--------|--------|------|---------------------|-----------------|-----------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 0225300405  |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   |                            | <b>Technician Mobile :</b>   | 8080922985  |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Call Basis  | <b>Date &amp; Time :</b>   | 23-03-2022 10:29:04  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Maco Bank Thane   | <b>Customer's Mobile :</b> | 0225300405   | <b>Name :</b>   | Poonam Madam |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |                            | <b>Type :</b>  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Time And Attendance   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Biometric machine need to check   |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | just started biometric machine and 3 person finger add and dives ip address set ip 10.48.132.111 and biometric machines working ok  |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | just started biometric machine and 3 person finger add and dives ip address set ip 10.48.132.111 and biometric machines working ok  |                            |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-03-2022 11:13:40</td><td>Siddhesh Chavan</td><td>Completed</td><td>just started biometric machine and 3 person finger add and dives ip address set ip 10.48.132.111 and biometric machines working ok</td><td></td></tr><tr><td>23-03-2022 10:29:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-03-2022 10:29:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |  |   |              | Date Time | Technician Name | Status | Remark | Sign | 23-03-2022 11:13:40 | Siddhesh Chavan | Completed | just started biometric machine and 3 person finger add and dives ip address set ip 10.48.132.111 and biometric machines working ok |  | 23-03-2022 10:29:36 | Siddhesh Chavan | New |  | - | 23-03-2022 10:29:04 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name   | Status                     | Remark   | Sign  |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-03-2022 11:13:40                    | Siddhesh Chavan   | Completed                  | just started biometric machine and 3 person finger add and dives ip address set ip 10.48.132.111 and biometric machines working ok |  |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-03-2022 10:29:36                    | Siddhesh Chavan   | New                        |  | -   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-03-2022 10:29:04                    | Siddhesh Chavan   | New                        |  | -   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody></tbody></table>   |                            |  |   |              | Date Time | Technician Name | Remark |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name   | Remark                     |  |   |              |           |                 |        |        |      |                     |                 |           |  |   |                     |                 |     |  |   |                     |                 |     |  |   |