## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE3981 |                                    |            |                 |   |        |                 |      |  |
|---------------------------------|------------------------------------|------------|-----------------|---|--------|-----------------|------|--|
| Priority:                       | Low                                |            |                 |   |        |                 |      |  |
| Created By:                     | Admin - Apurva Vajaria             |            |                 |   |        |                 |      |  |
| Complaint Mob. No.              | 9004700906                         |            |                 |   |        |                 |      |  |
| Technician Name :               | Yogesh Desai                       |            |                 | Technician<br>Mobile :  | 80809  | 8080922963      |      |  |
| Ticket Type :                   | New Installation Date & Tin        |            | me:             | 06-10-2021 10:07:33   |        |                 |      |  |
| Vendor Details :                |                                    |            |                 |   |        |                 |      |  |
| Company<br>Name/Client Name :   | Value Beverage Customer's Mobile : |            | 3               | 9004700906  | Name : | Poonam<br>Madam |      |  |
| Address:                        |                                    |            |                 |   |        |                 |      |  |
| Mumbai,,,400710, Maharashtra    |                                    |            |                 |   |        |                 |      |  |
| AMC Details:                    |                                    |            |                 |   |        |                 |      |  |
| Expiry Date :                   | 01-01-1970 05:30:00                |            |                 | Type:   |        |                 |      |  |
| <b>Product Name:</b>            | Access                             |            |                 |   |        |                 |      |  |
| Complain:                       | deliver / add 20 cards             |            |                 |   |        |                 |      |  |
| Technician<br>Comment :         |                                    |            |                 |   |        |                 |      |  |
| Complain Operator :             | Desktop - Apurva Vajaria           |            |                 |   |        |                 |      |  |
| Remark:                         |                                    |            |                 |   |        |                 |      |  |
| <b>Status History:</b>          | Date Time                          |            | Technician Name |   | Status | Remark          | Sign |  |
|                                 | 06-10-2021 10:08:01                |            | YogeshDesai     |   | New    |                 | -    |  |
|                                 | 06-10-2021 10:07:33                |            | YogeshDesai     |   | New    |                 | -    |  |
| Previous Complain<br>History :  | Date Time Technician Na            |            | Name            | Remark  |        |                 |      |  |
|                                 | 10-07-2023<br>10:28:43             |            | ani             | Basement lock was moving so remooved totally and reinstalled proper And also reconnection from pannel working ok and on under observation and 1 St floor lock faulty need to changed em lock And 3 floor toilet side lock alliingment done and magnet fixed proper . Also checked production room door lock . |        |                 |      |  |
|                                 | 13-06-2023<br>10:53:23             | MayurYadav |                 | Ground floor Access door push button cable one pair not working Pair change door working ok open with push button   |        |                 |      |  |