

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13190</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------------|----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 0227570116                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                    | <b>Technician Mobile :</b>                   | 9168762949                                                                            |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>           | 07-11-2024 10:40:16                          |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | Maco Bank<br>Konkan Bhavan<br>Belapur                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                | 0227570116                                   | Name :                                                                                | Poonam<br>Madam |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                    | Type :                                       |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | Access PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | PPM DONE attendance device working normally.                                                                                                                                                                                                                                                                                                                                                                                                                                |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | PPM DONE attendance device working normally.                                                                                                                                                                                                                                                                                                                                                                                                                                |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-11-2024 10:52:30</td><td>Rahul Mhapralkar</td><td>Completed</td><td>PPM DONE attendance device working normally.</td><td></td></tr><tr><td>07-11-2024 10:40:28</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                    |                                              |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign | 07-11-2024 10:52:30 | Rahul Mhapralkar    | Completed        | PPM DONE attendance device working normally. |  | 07-11-2024 10:40:28 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                             | Remark                                       | Sign                                                                                  |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| 07-11-2024 10:52:30                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                          | PPM DONE attendance device working normally. |  |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| 07-11-2024 10:40:28                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                |                                              | -                                                                                     |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-11-2024 10:39:33</td><td></td><td></td></tr><tr><td>24-07-2024 03:06:18</td><td>Rahul Mhapralkar</td><td>Essl attendance machine PPM Done .</td></tr></tbody></table>                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 | Date Time | Technician Name | Remark | 07-11-2024 10:39:33 |      |                     | 24-07-2024 03:06:18 | Rahul Mhapralkar | Essl attendance machine PPM Done .           |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                             |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| 07-11-2024 10:39:33                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                    |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |
| 24-07-2024 03:06:18                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Essl attendance machine PPM Done . |                                              |                                                                                       |                 |           |                 |        |                     |      |                     |                     |                  |                                              |                                                                                       |                     |                  |     |  |   |