

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12518</b> |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------|--------------|-----------|-----------------|--------|---------------------|------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------|---------------|---------------------------------|-----|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9004700906                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                            | <b>Technician Mobile :</b>      | 7489567735    |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | New Installation                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                   | 23-08-2024 12:55:58             |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>       | Value Beverage                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                                                                 | 9004700906                      | <b>Name :</b> | Poonam Madam |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| Mumbai , , , 400710 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                            | <b>Type :</b>                   |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Complain :</b>                       | EM lock need to install                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Technician Comment :</b>             | Look install done work complete                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Remark :</b>                         | Look install done work complete                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-08-2024 06:10:47</td><td>Shiva Meena</td><td>Completed</td><td>Look install done work complete</td><td>IRS</td></tr><tr><td>23-08-2024 12:56:08</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>                   |                                                                                                                            |                                 |               |              | Date Time | Technician Name | Status | Remark              | Sign             | 23-08-2024 06:10:47                                                                                                        | Shiva Meena         | Completed     | Look install done work complete | IRS | 23-08-2024 12:56:08 | Shiva Meena | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                                     | Remark                          | Sign          |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| 23-08-2024 06:10:47                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                  | Look install done work complete | IRS           |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| 23-08-2024 12:56:08                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                        |                                 | -             |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-08-2024 11:26:21</td><td>Rahul Mhapralkar</td><td>EML Lock power Supply issue resolved, this power Supply given by client. 2 floor EML lock Broken need to replace. PPM Done</td></tr><tr><td>29-06-2024 04:08:09</td><td>SantoshPathak</td><td></td></tr></tbody></table> |                                                                                                                            |                                 |               |              | Date Time | Technician Name | Remark | 06-08-2024 11:26:21 | Rahul Mhapralkar | EML Lock power Supply issue resolved, this power Supply given by client. 2 floor EML lock Broken need to replace. PPM Done | 29-06-2024 04:08:09 | SantoshPathak |                                 |     |                     |             |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                                     |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| 06-08-2024 11:26:21                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                     | EML Lock power Supply issue resolved, this power Supply given by client. 2 floor EML lock Broken need to replace. PPM Done |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |
| 29-06-2024 04:08:09                     | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                            |                                 |               |              |           |                 |        |                     |                  |                                                                                                                            |                     |               |                                 |     |                     |             |     |  |   |