




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10887</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	22025452																			
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-02-2024 02:47:24																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Mantralaya Head Office (maco Bank)	<b>Customer's Mobile :</b>	22025452	<b>Name :</b>	Poonam Madam															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	In software some out time issue																			
<b>Technician Comment :</b>	software working ok and download data and all reports ok machine working ok																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	software working ok and download data and all reports ok machine working ok																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-02-2024 02:43:20</td><td>Siddhesh Chavan</td><td>Completed</td><td>software working ok and download data and all reports ok machine working ok</td><td></td></tr><tr><td>22-02-2024 10:32:20</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-02-2024 02:43:20	Siddhesh Chavan	Completed	software working ok and download data and all reports ok machine working ok		22-02-2024 10:32:20	Siddhesh Chavan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-01-2024 02:14:39</td><td>Ravi Rajbhar</td><td>ppm done of maco bank head office and main branch</td></tr><tr><td>05-10-2023 10:40:56</td><td>Ravi Rajbhar</td><td>ppm done off biometric device device off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 device off line not connect to head office network issue infrom to poonam mdm</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-01-2024 02:14:39	Ravi Rajbhar	ppm done of maco bank head office and main branch	05-10-2023 10:40:56	Ravi Rajbhar	ppm done off biometric device device off line bcz network issue confirm to branch it team not data download to head office mantralaya total 5 device off line not connect to head office network issue infrom to poonam mdm						
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