Vallabh Enterprises

Service Status Details : VE8398					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820497776				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	22-05-2023 10:41:12		
Vendor Details :					
Company Name/Client Name :	Piyush Sayani	Customer's Mobile :	9820497776	Name :	Poonam Madam Ref
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	VDP issue - Memory not saving and some timing issue - 750/- visiting charges need to collect				
Technician Comment :	Screen Installed after firmware update now working ok. with recording .also received payment 600./				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Screen Installed after firmware update now working ok. with recording .also received payment 600./				

Status History :

Date Time	Technician Name	Status	Remark	Sign
26-05-2023 10:20:43	Atique Salmani	Completed	Screen Installed after firmware update now working ok. with recording .also received payment 600./	DpS
26-05-2023 10:09:25	Atique Salmani	New		-
26-05-2023 10:08:59	Atique Salmani	New		-
22-05-2023 12:24:49	Atique Salmani	Work Pending	Screen didn't read memory card and not being factory default so collect only screen for check and test .	MS
22-05-2023 10:41:34	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
26-05-2023 06:47:03	Atique Salmani	Dvr settings changed motion senstivity before was high now keep it on normal now working ok and keep it under observation for 2 days .