




B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1379					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9821132779				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	17-12-2019 11:42:24		
Vendor Details :					
Company Name/Client Name :	Pioneer Lime & Minerals	Customer's Mobile :	9821132779	Name :	Pioneer Lime & Minerals
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	machine				
Technician Comment :	On site reach Time : 11 AM Comp Name : Pioneer Lime & Minerals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 AM Comp Name : Pioneer Lime & Minerals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>17-12-2019 03:49:09</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 11 AM Comp Name : Pioneer Lime & Minierals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar</td><td></td></tr><tr><td>17-12-2019 11:42:34</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2019 11:42:24</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	17-12-2019 03:49:09	Dhiraj ManeMane	Completed	On site reach Time : 11 AM Comp Name : Pioneer Lime & Minierals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar		17-12-2019 11:42:34	Dhiraj ManeMane	New		-	17-12-2019 11:42:24	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>11-12-2019 03:57:17</td><td>Dhiraj ManeMane</td><td>On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish</td></tr><tr><td>10-12-2019 11:25:53</td><td>ShubhamBhojne</td><td>new motherboard h110 install i3 6th geb processor 4 gb ram install witrn system format with data backup and all tally sharing printer install basic sotdware install</td></tr></table>					Date Time	Technician Name	Remark	11-12-2019 03:57:17	Dhiraj ManeMane	On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish	10-12-2019 11:25:53	ShubhamBhojne	new motherboard h110 install i3 6th geb processor 4 gb ram install witrn system format with data backup and all tally sharing printer install basic sotdware install											
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