B K Infotech

 $\label{eq:control_control_control_control} \textbf{Regd. Office}: B \ K \ InfoTech \ Basement \ No \ 003, \ Dattani \ Trade \ Center \ Near \ BMC \ Office \ Chandavarkar \ Road, \ Borivali \ West \ Mumbai - 92 \ Support: | \ \textbf{W}: \ http://www.bkinfotech.in} \ \textbf{E}: \ kalpesh@bkinfotech.in}$

Service Status D	etails : BK1345						
Priority:	High						
Created By:	Admin - Kalpesh Jain						
Complaint Mob. No. :	9821132779						
Technician Name :	Dhiraj Mane Mane		Technicia	Technician Mobile : 9930953373			
Ticket Type :	Complain	Date & Time:	11-12-2019	11-12-2019 03:57:17			
Vendor Details :							
Company Name/Client Name :	Pioneer Lime & Minerals	Customer's Mobile :	982113277	79	Name :		neer Lime & erals
Address :							
Mumbai , , , , Ma	aharashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:	00	Type:				
Product Name:	accessories						
Complain :	issue team viewer issue						
Technician Comment :	On site reach Time: 11:00 AM Comp Name: Pioneer Lime & Minierals User Name: Work: Team Viewer issue Status: HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By: Manish						
Complain Operator :	Desktop - Kalpesh Jain						
Remark:	On site reach Time: 11:00 AM Comp Name: Pioneer Lime & Minierals User Name: Work: Team Viewer issue Status: HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By: Manish						
Status History :	Date Time	Technician Name	Status		Remark		Sign
	12-12-2019 01:34:28	Dhiraj ManeMane	Completed	Comp Name Minierals U Team Viewe BAD sector Drive 500 C Drive Repai working fin done. HDD	ch Time: 11:00 AN e: Pioneer Lime & ser Name: Work: er issue Status: HI found 8 KB in F GB Seagate HDD F ir in Cmd now syste e work complete Replaced requird I Jser Sign By: Man	DD em	Jal.
	12-12-2019 10:29:23	Dhiraj ManeMane	New				-
	11-12-2019 03:57:25	Dhiraj ManeMane	New				-
	11-12-2019 03:57:17	Dhiraj ManeMane	New				-

Previous Complain History :	Date Time	Technician Name	Remark	
	17-12-2019 11:42:24	Dhiraj ManeMane	On site reach Time: 11 AM Comp Name: Pioneer Lime & Minierals User Name: Manish Suthar Work: 1) System windows Booting issue 2) System Kaspersky installation Status: 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation + Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By: Manish Suthar	
	10-12-2019 11:25:53	ShubhamBhojne	new motherboard h110 install i3 6th geb processor 4 gb ram install with system format with data backup and all tally sharing printer install basic sodtware install	