B K Infotech

Service Status Details : BK1345					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9821132779				
Technician Name :	Dhiraj Mane Mane		**Technician Mobile :**	9930953373	
Ticket Type :	Complain	**Date & Time :**	11-12-2019 03:57:17		
Vendor Details :					
Company Name/Client Name :	Pioneer Lime & Minerals	Customer's Mobile :	9821132779	Name :	Pioneer Lime & Minerals
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	issue team viewer issue				
Technician Comment :	On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish				

Status History :

Date Time	Technician Name	Status	Remark	Sign
12-12-2019 01:34:28	Dhiraj ManeMane	Completed	On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish	
12-12-2019 10:29:23	Dhiraj ManeMane	New		-
11-12-2019 03:57:25	Dhiraj ManeMane	New		-
11-12-2019 03:57:17	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	17-12-2019 11:42:24	Dhiraj ManeMane	On site reach Time : 11 AM Comp Name : Pioneer Lime & Minierals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar
	10-12-2019 11:25:53	ShubhamBhojne	new motherboard h110 install i3 6th geb processor 4 gb ram install witn system format with data backup and all tally sharing printer install basic sodtware install