

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1252																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9821132779																			
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																
Ticket Type :	Complain	Date & Time :	26-11-2019 04:32:10																	
Vendor Details :																				
Company Name/Client Name :	Pioneer Lime & Minerals	Customer's Mobile :	9821132779	Name :	Pioneer Lime & Minerals															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	accessories																			
Complain :	new SMPS install bhivandi machine display issue																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-11-2019 04:32:19</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2019 04:32:11</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-11-2019 04:32:19	ShubhamBhojne	New		-	26-11-2019 04:32:11	ShubhamBhojne	New		-
Date Time	Technician Name	Status	Remark	Sign																
26-11-2019 04:32:19	ShubhamBhojne	New		-																
26-11-2019 04:32:11	ShubhamBhojne	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2019 11:42:24</td><td>Dhiraj ManeMane</td><td>On site reach Time : 11 AM Comp Name : Pioneer Lime & Minierals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar</td></tr><tr><td>11-12-2019 03:57:17</td><td>Dhiraj ManeMane</td><td>On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-12-2019 11:42:24	Dhiraj ManeMane	On site reach Time : 11 AM Comp Name : Pioneer Lime & Minierals User Name : Manish Suthar Work : 1) System windows Booting issue 2) System Kaspersky installation Status : 1) System windows 7 installed with basic software + Hp Laserjet P1008+ Epson L3150 Printer installation +Tally Erp 9 Installation, 2) Kaspersky Antivirus installed. work complete Done both systems sharing also done. Now Both systems working fine. User Sign By : Manish Suthar	11-12-2019 03:57:17	Dhiraj ManeMane	On site reach Time : 11 :00 AM Comp Name : Pioneer Lime & Minierals User Name : Work : Team Viewer issue Status : HDD BAD sector found 8 KB in F Drive 500 GB Seagate HDD F Drive Repair in Cmd now system working fine work complete done. HDD Replaced requird I told User. User Sign By : Manish						
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