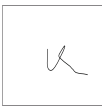
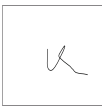
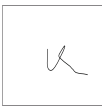


# B K Infotech

**Regd. Office :** 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK1058</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------------------------------|---------------------------------------------------------------------------------------|----------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|----------------|-----------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892182612                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | <b>Technician Mobile :</b>              | 9136841712                                                                            |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b> | 14-10-2019 11:22:44                     |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Pintuj Kunalji                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :      | 9892182612                              | Name :                                                                                | Pintuj Kunalji |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | Type :                                  |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | accessories                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | lcd given                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | LCD lg install 1 new dell mouse install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | LCD lg install 1 new dell mouse install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-10-2019 12:57:02</td><td>Manish Dhangar</td><td>Completed</td><td>LCD lg install 1 new dell mouse install</td><td></td></tr><tr><td>14-10-2019 11:22:56</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-10-2019 11:22:45</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                         |                                                                                       |                | Date Time | Technician Name | Status | Remark              | Sign          | 14-10-2019 12:57:02 | Manish Dhangar      | Completed      | LCD lg install 1 new dell mouse install |  | 14-10-2019 11:22:56 | Manish Dhangar | New |  | - | 14-10-2019 11:22:45 | Manish Dhangar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                   | Remark                                  | Sign                                                                                  |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-10-2019 12:57:02                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                | LCD lg install 1 new dell mouse install |  |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-10-2019 11:22:56                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                      |                                         | -                                                                                     |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-10-2019 11:22:45                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                      |                                         | -                                                                                     |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-10-2019 11:11:11</td><td>ShubhamBhojne</td><td></td></tr><tr><td>05-07-2019 04:00:27</td><td>Manish Dhangar</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                      |                          |                                         |                                                                                       |                | Date Time | Technician Name | Remark | 10-10-2019 11:11:11 | ShubhamBhojne |                     | 05-07-2019 04:00:27 | Manish Dhangar |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                   |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 10-10-2019 11:11:11                    | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-07-2019 04:00:27                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                         |                                                                                       |                |           |                 |        |                     |               |                     |                     |                |                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |