

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1435																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9870149059																								
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																					
Ticket Type :	Complain	Date & Time :	26-12-2019 10:52:58																						
Vendor Details :																									
Company Name/Client Name :	Phoenix Global Andheri	Customer's Mobile :	9870149059	Name :	Phoenix Global																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	computer amc service																								
Complain :	hang issue work done by TV																								
Technician Comment :	hang issue scan pc and clean junk file																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	hang issue scan pc and clean junk file																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-12-2019 01:29:42</td><td>ShubhamBhojne</td><td>Completed</td><td>hang issue scan pc and clean junk file</td><td></td></tr><tr><td>26-12-2019 10:53:12</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>26-12-2019 10:52:58</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-12-2019 01:29:42	ShubhamBhojne	Completed	hang issue scan pc and clean junk file		26-12-2019 10:53:12	ShubhamBhojne	New		-	26-12-2019 10:52:58	ShubhamBhojne	New		-
Date Time	Technician Name	Status	Remark	Sign																					
26-12-2019 01:29:42	ShubhamBhojne	Completed	hang issue scan pc and clean junk file																						
26-12-2019 10:53:12	ShubhamBhojne	New		-																					
26-12-2019 10:52:58	ShubhamBhojne	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-12-2019 10:51:51</td><td>ShubhamBhojne</td><td>2 machines check one snehal mam amc sticker hai next hp machine power button issue hai</td></tr><tr><td>18-11-2019 07:08:35</td><td>Dhiraj ManeMane</td><td>Comp Name : Phoenix Global Polymers LLP Work : 6 Laptop AMC Service Status : 6 laptop AMC Service user Details 1) Prashant Bagga 2) Tapan Kankia 3) Snehal Tambe 4) Pallavi Kadam 5) Pushp Raj Singhvi 6) Chintan Singhvi HP M1136 mfp nw printer also installed 5 laptops All user laptop Amc services complete +Google Docs laptop Configuration also Submit User Sign By : Prashant Bagga</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-12-2019 10:51:51	ShubhamBhojne	2 machines check one snehal mam amc sticker hai next hp machine power button issue hai	18-11-2019 07:08:35	Dhiraj ManeMane	Comp Name : Phoenix Global Polymers LLP Work : 6 Laptop AMC Service Status : 6 laptop AMC Service user Details 1) Prashant Bagga 2) Tapan Kankia 3) Snehal Tambe 4) Pallavi Kadam 5) Pushp Raj Singhvi 6) Chintan Singhvi HP M1136 mfp nw printer also installed 5 laptops All user laptop Amc services complete +Google Docs laptop Configuration also Submit User Sign By : Prashant Bagga											
Date Time	Technician Name	Remark																							
23-12-2019 10:51:51	ShubhamBhojne	2 machines check one snehal mam amc sticker hai next hp machine power button issue hai																							
18-11-2019 07:08:35	Dhiraj ManeMane	Comp Name : Phoenix Global Polymers LLP Work : 6 Laptop AMC Service Status : 6 laptop AMC Service user Details 1) Prashant Bagga 2) Tapan Kankia 3) Snehal Tambe 4) Pallavi Kadam 5) Pushp Raj Singhvi 6) Chintan Singhvi HP M1136 mfp nw printer also installed 5 laptops All user laptop Amc services complete +Google Docs laptop Configuration also Submit User Sign By : Prashant Bagga																							