

# B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.  
Support : | W : <http://www.bkinfotech.in>  
E : [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK984</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------|---------------------------------------------------------------------------------------|----------------------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|--------------|---------------------------------------------|---------------------------------------------------------------------------------------|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>                   | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>           | 7045004924                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>              | Shubham Bhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | <b>Technician Mobile :</b>                  | 9136841707                                                                            |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b> | 21-09-2019 05:43:57                         |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Company Name/Client Name :            | Parit Software                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :      | 7045004924                                  | Name :                                                                                | Parit Software Pradeep Rai |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Expiry Date :                         | 31-03-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          | Type :                                      | Non-Comprehensive                                                                     |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                 | computer amc service                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>                     | service call                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>           | one system format and baki system servicing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>                       | one system format and baki system servicing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-09-2019 05:45:43</td><td>ShubhamBhojne</td><td>Completed</td><td>one system format and baki system servicing</td><td></td></tr><tr><td>21-09-2019 05:44:06</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2019 05:43:57</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                             |                                                                                       |                            | Date Time | Technician Name | Status | Remark              | Sign          | 21-09-2019 05:45:43 | ShubhamBhojne       | Completed    | one system format and baki system servicing |  | 21-09-2019 05:44:06 | ShubhamBhojne | New |  | - | 21-09-2019 05:43:57 | ShubhamBhojne | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                   | Remark                                      | Sign                                                                                  |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 21-09-2019 05:45:43                   | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                | one system format and baki system servicing |  |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 21-09-2019 05:44:06                   | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                             | -                                                                                     |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 21-09-2019 05:43:57                   | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                             | -                                                                                     |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2019 11:59:31</td><td>ShubhamBhojne</td><td></td></tr><tr><td>27-06-2019 06:58:25</td><td>Mayur Pitale</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                         |                          |                                             |                                                                                       |                            | Date Time | Technician Name | Remark | 31-10-2019 11:59:31 | ShubhamBhojne |                     | 27-06-2019 06:58:25 | Mayur Pitale |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                   |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 31-10-2019 11:59:31                   | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 27-06-2019 06:58:25                   | Mayur Pitale                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                             |                                                                                       |                            |           |                 |        |                     |               |                     |                     |              |                                             |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |