




# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

<b>Service Status Details : BK1443</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Kalpesh Jain																								
<b>Complaint Mob. No. :</b>	7045004924																								
<b>Technician Name :</b>	Shubham Bhojne		<b>Technician Mobile :</b>	9136841707																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-12-2019 11:53:45																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Parit Software	Customer's Mobile :	7045004924	Name :	Parit Software Pradeep Rai																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	computer amc service																								
<b>Complain :</b>	slot ram issue																								
<b>Technician Comment :</b>	machine format but issue not resolve there was reson machine ram remive and install bye another machine and os will be install bye the machine																								
<b>Complain Operator :</b>	Desktop - Kalpesh Jain																								
<b>Remark :</b>	machine format but issue not resolve there was reson machine ram remive and install bye another machine and os will be install bye the machine																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-12-2019 04:38:50</td><td>ShubhamBhojne</td><td>Completed</td><td>machine format but issue not resolve there was reson machine ram remive and install bye another machine and os will be install bye the machine</td><td></td></tr><tr><td>27-12-2019 11:53:57</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>27-12-2019 11:53:46</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-12-2019 04:38:50	ShubhamBhojne	Completed	machine format but issue not resolve there was reson machine ram remive and install bye another machine and os will be install bye the machine		27-12-2019 11:53:57	ShubhamBhojne	New		-	27-12-2019 11:53:46	ShubhamBhojne	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2019 11:03:01</td><td>ShubhamBhojne</td><td>system os curruped issue reinstall os and basic software</td></tr><tr><td>05-12-2019 11:03:29</td><td>JavedUddin</td><td>50 GB data backup. Win 10 64 bit installation with driver and softwares</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-12-2019 11:03:01	ShubhamBhojne	system os curruped issue reinstall os and basic software	05-12-2019 11:03:29	JavedUddin	50 GB data backup. Win 10 64 bit installation with driver and softwares											
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