


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12725					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819443211				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Call Basis	Date & Time :	17-09-2024 11:51:14		
Vendor Details :					
Company Name/Client Name :	Paresh Bhai Home	Customer's Mobile :	9819443211	Name :	Paresh Thakkar
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	NVR Password need to reset - 750/- visiting charges				
Technician Comment :	nvr online done and ok working done and two cmaera ip change bcz client side router change nvr ip - 192.168.29.181 cam ip - 192.168.29.232 192.168.29.233 nvr password - Admin@123 online hik connect user id - zarna2862@gmail.com password - client side created and charge collatt 750				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	nvr online done and ok working done and two cmaera ip change bcz client side router change nvr ip - 192.168.29.181 cam ip - 192.168.29.232 192.168.29.233 nvr password - Admin@123 online hik connect user id - zarna2862@gmail.com password - client side created and charge collatt 750				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	17-09-2024 03:03:21	Ravi Rajbhar	Completed	nvr online done and ok working done and two cmaera ip change bcz client side router change nvr ip - 192.168.29.181 cam ip - 192.168.29.232 192.168.29.233 nvr password - Admin@123 online hik connect user id - zarna2862@gmail.com password - client side created and charge collatt 750	
	17-09-2024 11:51:20	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	20-05-2024 12:06:36	Atique Salmani	There is issue in internet sonit was offline restart router and NVR online done working ok.		
	10-04-2024 12:02:07	Siddhesh Chavan	wifi working ok and tv wifi issue resolved and main router seed issue		