Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status De	tails : VE15575						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9821116177						
Technician Name :	Yogesh Desai		Technici	Sian Mobile : 8080922963			
Ticket Type :	Complain	Date & Time:	16-08-20	08-2025 11:54:12			
Vendor Details :							
Company Name/Client Name :	Hetali Rushabh Bldg	Customer's Mobile	9821116	177	Name :	Paras Bhai	
Address :			•				
Mumbai , , , , Ma	harashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00 Type:						
Product Name :	CCTV						
Complain:	5-6 cameras off issue						
Technician Comment :	Camera power supply was off due to which 5 to 6 camera weré off not showing on screen . Power was switched on again the cord cable of supply was out. All cameras working ok can be viewed in screen.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Camera power supply was off due to which 5 to 6 camera weré off not showing on screen . Power was switched on again the cord cable of supply was out. All cameras working ok can be viewed in screen.						
Status History :	Date Time	Technician Name	Status	Re	emark	Sign	
	21-08-2025 01:15:25	YogeshDesai	Closed			-	
	16-08-2025 11:58:31	YogeshDesai	Completed	due to which s weré off not sl . Power was so the cord cable	howing on screen witched on again e of supply was as working ok can	(Shaff	
	16-08-2025 11:54:19	YogeshDesai	New			-	

Previous Complain History :	Date Time	Date Time Technician Name Remark	
	12-08-2025 10:46:42	PravinJagade	6 tb hdd installation done. 1 camera no video issue resolve 1 bnc change. Dvr site dressing done. All camera clean. All camera proper working done. Work complete.
	31-07-2025 12:12:39	PravinJagade	Hdd issue no record.hdd check bad sector hdd damaged view. 2 camera off. Dvr side not proper cable. Dressing need to do. 1 camera angle not proper.