

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5168</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9322343639                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                | <b>Technician Mobile :</b>                                                     | 8080922984                                                                            |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                       | 09-04-2022 04:29:30                                                            |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Breezy Corner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                            | 9322343639                                                                     | Name :                                                                                | Parag B Shah - Bakul Bhai |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 31-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                | Type :                                                                         | Comprehensive                                                                         |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | need to Align camera in Sequence                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | all camera vdone in sequence one camera ir issue need to changed dome camera .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | all camera vdone in sequence one camera ir issue need to changed dome camera .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-04-2022 05:38:16</td><td>Atique Salmani</td><td>Completed</td><td>all camera vdone in sequence one camera ir issue need to changed dome camera .</td><td></td></tr><tr><td>09-04-2022 04:30:14</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-04-2022 04:29:31</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                |                                                                                |                                                                                       |                           | Date Time | Technician Name | Status | Remark              | Sign           | 09-04-2022 05:38:16                                                            | Atique Salmani      | Completed       | all camera vdone in sequence one camera ir issue need to changed dome camera . |  | 09-04-2022 04:30:14 | Atique Salmani | New |  | - | 09-04-2022 04:29:31 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                         | Remark                                                                         | Sign                                                                                  |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-04-2022 05:38:16                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                      | all camera vdone in sequence one camera ir issue need to changed dome camera . |  |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-04-2022 04:30:14                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                            |                                                                                | -                                                                                     |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-04-2022 04:29:31                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                            |                                                                                | -                                                                                     |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-04-2022 10:53:50</td><td>Atique Salmani</td><td>one dome camera installation done angel settings done valso tv issue resolved.</td></tr><tr><td>24-02-2022 11:29:24</td><td>Siddhesh Chavan</td><td>new hdmi extender install and tv view issue resolved</td></tr></tbody></table>                                                                                                                                                                                                         |                                                                                |                                                                                |                                                                                       |                           | Date Time | Technician Name | Remark | 12-04-2022 10:53:50 | Atique Salmani | one dome camera installation done angel settings done valso tv issue resolved. | 24-02-2022 11:29:24 | Siddhesh Chavan | new hdmi extender install and tv view issue resolved                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                         |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-04-2022 10:53:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | one dome camera installation done angel settings done valso tv issue resolved. |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-02-2022 11:29:24                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | new hdmi extender install and tv view issue resolved                           |                                                                                |                                                                                       |                           |           |                 |        |                     |                |                                                                                |                     |                 |                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |