## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE4734   |   |                     |   |  |               |                                 |
|-----------------------------------|---|---------------------|---|--|---------------|---------------------------------|
| Priority:                         | Low   |                     |   |  |               |                                 |
| Created By:                       | Admin - Apurva Vajaria  |                     |   |  |               |                                 |
| Complaint Mob.<br>No. :           | 9322343639  |                     |   |  |               |                                 |
| Technician Name                   | Siddhesh Chavan   |                     | Technicia   | n Mobile : 8080922985  |               |                                 |
| Ticket Type :                     | Complain  | Date & Time :       | 09-02-2022  | 2 05:11:02   |               |                                 |
| Vendor Details :                  |   |                     |   |  |               |                                 |
| Company<br>Name/Client Name<br>:  | Breezy Corner   | Customer's Mobile : | 932234363   | 39   | Name :        | Parag B<br>Shah - Bakul<br>Bhai |
| Address:                          |   |                     |   |  |               |                                 |
| Mumbai,,,,Maharashtra             |   |                     |   |  |               |                                 |
| AMC Details :                     |   |                     |   |  |               |                                 |
| Expiry Date :                     | 31-07-2021 12:00:00   |                     | Type:   |  | Comprehensive |                                 |
| <b>Product Name:</b>              | Ppm   |                     |   |  |               |                                 |
| Complain:                         | CCTV/ACCESS/EPABX   |                     |   |  |               |                                 |
| Technician<br>Comment :           | cctv epbx access and all working ok and out side camera recording off and after recording on and working ok and one main entrance intercom issue resolved |                     |   |  |               |                                 |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                     |   |  |               |                                 |
| Remark:                           | cctv epbx access and all working ok and out side camera recording off and after recording on and working ok and one main entrance intercom issue resolved |                     |   |  |               |                                 |
| <b>Status History:</b>            | Date Time   | Technician Name     | Status  | Remark Sign  cctv epbx access and all working ok and out side camera recording off and after recording on and working ok and one main entrance intercom issue resolved |               | Sign                            |
|                                   | 09-02-2022 07:39:12   | Siddhesh Chavan     | Completed   |  |               |                                 |
|                                   | 09-02-2022 05:12:01   |                     | New   |  |               | -                               |
|                                   | 09-02-2022 05:11:02   | 2 Siddhesh Chavan   | New   |  |               | -                               |
| Previous<br>Complain History<br>: | Date Time   | Technician Name     | Remark  |  |               |                                 |
|                                   | 09-02-2022 03:53:12   |                     | one Main entrance intercom issue resolved system side rj11 reconnect and issue resolved |  |               |                                 |
|                                   | 11-01-2022 05:27:44 Attended by prashant camera not show on reception ip setting in reception desktop done  |                     |   |  |               |                                 |