## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE4562 |  |                     |                 |   |     |           |        |                                 |  |
|---------------------------------|--|---------------------|-----------------|---|-----|-----------|--------|---------------------------------|--|
| Priority:                       | Low  |                     |                 |   |     |           |        |                                 |  |
| Created By:                     | Admin - Apurva Vajaria   |                     |                 |   |     |           |        |                                 |  |
| Complaint Mob. No. :            | 9322343639   |                     |                 |   |     |           |        |                                 |  |
| Technician Name :               |  |                     |                 | Technician Mobile<br>:  |     |           |        |                                 |  |
| Ticket Type :                   | Complain Date & Time:  |                     | ne:             | 11-01-2022 05:27:44   |     |           |        |                                 |  |
| Vendor Details :                |  |                     |                 |   |     |           |        |                                 |  |
| Company Name/Client<br>Name :   | Breezy Corner Customer's Mobile :  |                     |                 | 9322343639  |     | Name :    | Sha    | Parag B<br>Shah - Bakul<br>Bhai |  |
| Address:                        |  |                     |                 |   |     |           |        |                                 |  |
| Mumbai , , , , Maharashtra      |  |                     |                 |   |     |           |        |                                 |  |
| AMC Details:                    |  |                     |                 |   |     |           |        |                                 |  |
| Expiry Date :                   | 31-07-2021 12:00:00  |                     |                 | Type: Comprehensive   |     |           |        |                                 |  |
| <b>Product Name:</b>            | CCTV   |                     |                 |   |     |           |        |                                 |  |
| Complain:                       | need to show connection router to dvr  |                     |                 |   |     |           |        |                                 |  |
| Technician Comment:             |  |                     |                 |   |     |           |        |                                 |  |
| Complain Operator :             | Desktop - Apurva Vajaria   |                     |                 |   |     |           |        |                                 |  |
| Remark:                         | Attended by prashant camera not show on reception desktop ip setting in reception desktop done |                     |                 |   |     |           |        |                                 |  |
| <b>Status History:</b>          | Date Time  |                     | Technician Name |   | Sta | tus       | Remark | Sign                            |  |
|                                 | 24-01-2022 02:36:  | 24-01-2022 02:36:41 |                 |   |     | Completed |        | -                               |  |
|                                 | 11-01-2022 05:27:44  |                     | =               | New   |     |           |        | -                               |  |
| Previous Complain<br>History :  | Date Time  | Technic             | ian Name        | Remark  |     |           |        |                                 |  |
| instory.                        | 09-02-2022 05:11:02 Siddhesh Chav  |                     |                 | cctv epbx access and all working ok and out side camera recording off and after recording on and working ok and one main entrance intercom issue resolved |     |           |        |                                 |  |
|                                 | 09-02-2022 03:53:  | 12 Siddhes          | h Chavan        | one Main entrance intercom issue resolved system side<br>rj11 reconnect and issue resolved  |     |           |        |                                 |  |