







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14697</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	7609090505																													
<b>Technician Name :</b>	Rahul Mhapralkar		<b>Technician Mobile :</b>	9168762949																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	09-05-2025 10:33:54																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Arihant Enclave(Chheda Group Andheri Site)	<b>Customer's Mobile :</b>	7609090505	<b>Name :</b>	Pankhil Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	VDP																													
<b>Complain :</b>	1703 and 1603 vdp issue need to check -9967997896																													
<b>Technician Comment :</b>	All Cameras work normally and 18th and 17 th floor intercom issue resolved																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	All Cameras work normally and 18th and 17 th floor intercom issue resolved																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-05-2025 03:16:30</td><td>Rahul Mhapralkar</td><td>Completed</td><td>All Cameras work normally and 18th and 17 th floor intercom issue resolved</td><td></td></tr><tr><td>10-05-2025 10:17:05</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-05-2025 01:06:05</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>17 floor poe switch 4port not working need to change 1603 vdp Power issue resolved 803 vdp calling issue resolved 1704,1703 not getting on because Poe faulty 403 complaint resolved 604 complaint resolved</td><td></td></tr><tr><td>09-05-2025 10:34:34</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-05-2025 03:16:30	Rahul Mhapralkar	Completed	All Cameras work normally and 18th and 17 th floor intercom issue resolved		10-05-2025 10:17:05	Rahul Mhapralkar	New		-	09-05-2025 01:06:05	Rahul Mhapralkar	Work Pending	17 floor poe switch 4port not working need to change 1603 vdp Power issue resolved 803 vdp calling issue resolved 1704,1703 not getting on because Poe faulty 403 complaint resolved 604 complaint resolved		09-05-2025 10:34:34	Rahul Mhapralkar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	07-05-2025 10:40:43	Rahul Mhapralkar	No Link issue resolved and all Cameras work normally.
	02-04-2025 10:50:29	ChandanYadav	2 nd camera install and working ok main gate one working ok.