

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11740</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|--------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7609090505                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                 | <b>Technician Mobile :</b>                                                         | 7489567735                                                                            |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                        | 27-05-2024 04:16:41                                                                |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>       | Arihant Enclave(Chheda Group Andheri Site)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                                                      | 7609090505                                                                         | <b>Name :</b>                                                                         | Pankhil Sir |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                 | <b>Type :</b>                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                       | 2-3 camera angle need to set                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>             | Aal camera ok and siqwens done work complete and agale settings done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                         | Aal camera ok and siqwens done work complete and agale settings done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                 |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-05-2024 04:06:01</td><td>Shiva Meena</td><td>Completed</td><td>Aal camera ok and siqwens done work complete and agale settings done work complete</td><td></td></tr><tr><td>30-05-2024 10:50:16</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>28-05-2024 01:09:35</td><td>Shiva Meena</td><td>Work Pending</td><td>18 floor to 1st floor camera angle set and 2 tereace camera and set</td><td></td></tr><tr><td>28-05-2024 11:17:13</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                 |                                                                                    |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 30-05-2024 04:06:01                                                             | Shiva Meena         | Completed      | Aal camera ok and siqwens done work complete and agale settings done work complete |  | 30-05-2024 10:50:16 | Shiva Meena | New |  | - | 28-05-2024 01:09:35 | Shiva Meena | Work Pending | 18 floor to 1st floor camera angle set and 2 tereace camera and set |  | 28-05-2024 11:17:13 | Shiva Meena | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                          | Remark                                                                             | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 30-05-2024 04:06:01                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                       | Aal camera ok and siqwens done work complete and agale settings done work complete |  |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 30-05-2024 10:50:16                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                             |                                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 28-05-2024 01:09:35                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Work Pending                                                                    | 18 floor to 1st floor camera angle set and 2 tereace camera and set                |  |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 28-05-2024 11:17:13                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                             |                                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-05-2024 04:32:56</td><td>Ravi Rajbhar</td><td>cctv photage check and demo to hardik sir and 32 cmaera no video issue resolved</td></tr><tr><td>16-05-2024 10:57:45</td><td>Neeraj Chauhan</td><td>Recording showing done</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                 |                                                                                    |                                                                                       |             | Date Time | Technician Name | Remark | 22-05-2024 04:32:56 | Ravi Rajbhar | cctv photage check and demo to hardik sir and 32 cmaera no video issue resolved | 16-05-2024 10:57:45 | Neeraj Chauhan | Recording showing done                                                             |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                          |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 22-05-2024 04:32:56                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | cctv photage check and demo to hardik sir and 32 cmaera no video issue resolved |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |
| 16-05-2024 10:57:45                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Recording showing done                                                          |                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                                                 |                     |                |                                                                                    |                                                                                       |                     |             |     |  |   |                     |             |              |                                                                     |                                                                                       |                     |             |     |  |   |