





# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10895</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7609090505				
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-02-2024 12:22:08		
<b>Vendor Details :</b>					
Company Name/Client Name :	Arihant Enclave(Chheda Group Andheri Site)	Customer's Mobile :	7609090505	Name :	Pankhil Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	VDP				
<b>Complain :</b>	304 vdp issue - not working				
<b>Technician Comment :</b>	1. 16 floor poe switch installed 2. 11 floor poe switch install and 2 rj 45 conector change 3. 9th floor poe switch installed and 2rj 45 conector change 4. 8 floor poe switch install and 4rj 45 conector change 5. 7th floor poe switch install and 5rj 45 conector change 6. 6 floor poe switch installed and 3rj 45 conector change 7. 4th floor poe switch installed and all rj 45 conector change				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1. 16 floor poe switch installed 2. 11 floor poe switch install and 2 rj 45 conector change 3. 9th floor poe switch installed and 2rj 45 conector change 4. 8 floor poe switch install and 4rj 45 conector change 5. 7th floor poe switch install and 5rj 45 conector change 6. 6 floor poe switch installed and 3rj 45 conector change 7. 4th floor poe switch installed and all rj 45 conector change				

Status History :

Date Time	Technician Name	Status	Remark	Sign
20-03-2024 05:05:40	Sonu Kumar	Completed	1. 16 floor poe switch installed 2. 11 floor poe switch install and 2 rj 45 conector change 3. 9th floor poe switch installed and 2rj 45 conector change 4. 8 floor poe switch install and 4rj 45 conector change 5. 7th floor poe switch install and 5rj 45 conector change 6. 6 floor poe switch installed and 3rj 45 conector change 7. 4th floor poe switch installed and all rj 45 conector change	
20-03-2024 12:24:15	Sonu Kumar	New		-
08-03-2024 12:21:33	Sonu Kumar	Work Pending	1..floor no..6 POE which collect 2..floor no..7 POE which collect 3..floor no..8 POE which collect 4..floor no..9 POE which collect 5..floor no..11 POE which collect 6..floor no..16 POE which collect 7..floor no..4 POE which collect Total 7.POE collect	
08-03-2024 10:50:44	Sonu Kumar	New		-
07-03-2024 10:07:49	Sonu Kumar	New		-
22-02-2024 06:12:06	Sonu Kumar	Work Pending	poe switch issue 6,7,8,9,11,16 and 6 th floor to 18th floor all rj45 need to chnge and all cctv camera need to check	
22-02-2024 03:16:47	Sonu Kumar	New		-
16-02-2024 02:54:03	Sonu Kumar	Work Pending	304 vdp issue resolved and ok working done and same cmaera off issue bcz duct side watter in poe switch infrom to paresh sir	
16-02-2024 12:22:17	Sonu Kumar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
22-03-2024 06:32:19	MayurYadav	
21-03-2024 03:17:00	Siddhesh Chavan	2nd floor to 18 th floor also flats lobby video issue resolved and cctv camera issue resolved all cameras working ok terrace side one camera bracket break