

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10400</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7609090505                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           | <b>Technician Mobile :</b>                                     | 8080922965                                                                            |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                  | 28-12-2023 11:45:53                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Arihant Enclave(Chheda Group Andheri Site)                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                                       | 7609090505                                                     | Name :                                                                                | Pankhil Sir |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                           | Type :                                                         |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | Need to show recording (Laptop on site monitor not available)                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 10 th floor recoding show to client and backup given to leptop                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 10 th floor recoding show to client and backup given to leptop                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-12-2023 07:18:08</td><td>Ravi Rajbhar</td><td>Completed</td><td>10 th floor recoding show to client and backup given to leptop</td><td></td></tr><tr><td>29-12-2023 03:29:09</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                           |                                                                |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign | 29-12-2023 07:18:08 | Ravi Rajbhar        | Completed    | 10 th floor recoding show to client and backup given to leptop                                            |  | 29-12-2023 03:29:09 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                    | Remark                                                         | Sign                                                                                  |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| 29-12-2023 07:18:08                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                 | 10 th floor recoding show to client and backup given to leptop |  |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| 29-12-2023 03:29:09                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                       |                                                                | -                                                                                     |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-01-2024 04:20:46</td><td></td><td></td></tr><tr><td>11-12-2023 02:36:20</td><td>Ravi Rajbhar</td><td>604 new video door phone install and ok working done and 803 complaints pending client side bcz door lock</td></tr></tbody></table>                                                                                                                                    |                                                                                                           |                                                                |                                                                                       |             | Date Time | Technician Name | Remark | 02-01-2024 04:20:46 |      |                     | 11-12-2023 02:36:20 | Ravi Rajbhar | 604 new video door phone install and ok working done and 803 complaints pending client side bcz door lock |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                    |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| 02-01-2024 04:20:46                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |
| 11-12-2023 02:36:20                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 604 new video door phone install and ok working done and 803 complaints pending client side bcz door lock |                                                                |                                                                                       |             |           |                 |        |                     |      |                     |                     |              |                                                                                                           |                                                                                       |                     |              |     |  |   |