

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10074</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------|---------------------|-----------------|-------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7609090505                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                       |                                     | <b>Technician Mobile :</b>                                                            | 7489567735  |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                              | 20-11-2023 10:35:25                 |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| Company Name/Client Name :              | Arihant Enclave(Chheda Group Andheri Site)                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                   | 7609090505                          | Name :                                                                                | Pankhil Sir |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       | Type :                              |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                       | flat no. 1004 - new vdp installation flat no. 1001 - VDP not working                                                                                                                                                                                                                                                                                                                                                                                     |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>             | 1001 vdp ok video ok wark completed                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                         | 1001 vdp ok video ok wark completed                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                       |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-11-2023 12:28:51</td><td>Shiva Meena</td><td>Completed</td><td>1001 vdp ok video ok wark completed</td><td></td></tr><tr><td>28-11-2023 11:08:45</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                       |                                     |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign            | 28-11-2023 12:28:51                         | Shiva Meena         | Completed       | 1001 vdp ok video ok wark completed                   |  | 28-11-2023 11:08:45 | Shiva Meena | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                | Remark                              | Sign                                                                                  |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| 28-11-2023 12:28:51                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                             | 1001 vdp ok video ok wark completed |  |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| 28-11-2023 11:08:45                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                   |                                     | -                                                                                     |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-12-2023 10:58:19</td><td>Siddhesh Chavan</td><td>1702 and 1004 vdp install and training done</td></tr><tr><td>08-11-2023 02:28:50</td><td>Siddhesh Chavan</td><td>resplendent new vdp 1202 vdp reinstall and working OK</td></tr></tbody></table>                                                                                              |                                                       |                                     |                                                                                       |             | Date Time | Technician Name | Remark | 01-12-2023 10:58:19 | Siddhesh Chavan | 1702 and 1004 vdp install and training done | 08-11-2023 02:28:50 | Siddhesh Chavan | resplendent new vdp 1202 vdp reinstall and working OK |                                                                                       |                     |             |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| 01-12-2023 10:58:19                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1702 and 1004 vdp install and training done           |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |
| 08-11-2023 02:28:50                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                          | resplendent new vdp 1202 vdp reinstall and working OK |                                     |                                                                                       |             |           |                 |        |                     |                 |                                             |                     |                 |                                                       |                                                                                       |                     |             |     |  |   |