Vallabh Enterprises

Service Status Details : VE6211					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8007916553				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	20-08-2022 10:40:28		
Vendor Details :					
Company Name/Client Name :	Smt. K.L.Tiwari College Of Architecture - Nallasopara	Customer's Mobile :	8007916553	Name :	Pankaj
Address :					
Mumbai , , , 401203 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	All Cameras not working properly & Software not working.				
Technician Comment :	Ground floor 10 camera working ok 1 st floor 6 camera working 2 camera off 2 nd floor 8 camera working ok 3 rd floor 7 camera ok 1 camera video issue 4 th floor dvr not working and hdd need to check 5 th floor 6 camera working 1passage camera missing and one camera off And all system time need to set. Need new cameras for canteen building area.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Ground floor 10 camera working ok 1 st floor 6 camera working 2 camera off 2 nd floor 8 camera working ok 3 rd floor 7 camera ok 1 camera video issue 4 th floor dvr not working and hdd need to check 5 th floor 6 camera working 1passage camera missing and one camera off And all system time need to set. Need new cameras for canteen building area.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-08-2022 12:31:29	Siddhesh Chavan	Completed	Ground floor 10 camera working ok 1 st floor 6 camera working 2 camera off 2 nd floor 8 camera working ok 3 rd floor 7 camera ok 1 camera video issue 4 th floor dvr not working and hdd need to check 5 th floor 6 camera working 1passage camera missing and one camera off And all system time need to set. Need new cameras for canteen building area.	
	20-08-2022 10:41:06	Siddhesh Chavan	New		-
	20-08-2022 10:40:28	Siddhesh Chavan	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	19-09-2020 05:33:58	Atique Salmani	installed vga to hdmi extender and working ok
	24-09-2019 11:12:20	Shiva Meena	all camera PPM done all camera angle setting and one camera colouring done