Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| E: valiadnsecure@yanoo.co.in | | | | | | | |
|----------------------------------|--|--------------------|-----------|--|--|--------|--|
| Service Status De | etails : VE6211 | | | | | | |
| Priority: | Low | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | |
| Complaint Mob. | . 8007916553 | | | | | | |
| Technician Name : | Siddhesh Chavan | | Teo: | chnician Mobile | 8080922985 | | |
| Ticket Type: | Complain | Date & Time | e: 20 | -08-2022 10:40:28 | | | |
| Vendor Details : | _ | | - | | | | |
| Company Name/Client Name : | Smt. K.L.Tiwari College Of Architecture - Nallasopara | Customer's M: | Mobile 80 | 07916553 | Name : | Pankaj | |
| Address : | | | • | | | | |
| Mumbai , , , 4012 | 203 , Maharashtra | | | | | | |
| AMC Details : | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Тур | pe: | | | |
| Product Name: | CCTV | | | | | | |
| Complain : | All Cameras not working properly & Software not working. | | | | | | |
| Technician Comment : | Ground floor 10 camera working ok 1 st floor 6 camera working 2 camera off 2 nd floor 8 camera working ok 3 rd floor 7 camera ok 1 camera video issue 4 th floor dvr not working and hdd need to check 5 th floor 6 camera working 1passage camera missing and one camera off And all system time need to set. Need new cameras for canteen building area. | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | |
| Remark : | Ground floor 10 camera working ok 1 st floor 6 camera working 2 camera off 2 nd floor 8 camera working ok 3 rd floor 7 camera ok 1 camera video issue 4 th floor dvr not working and hdd need to check 5 th floor 6 camera working 1passage camera missing and one camera off And all system time need to set. Need new cameras for canteen building area. | | | | | | |
| Status History : | Date Time | Technician Name | Status | Ren | nark | Sign | |
| | 20-08-2022 12:31:29 | Siddhesh Chavan | Completed | 1 st floor 6 camera camera off 2 nd flo working ok 3 rd flo camera video issu- not working and h 5 th floor 6 camera 1passage camera | a working 2 for 8 camera for 7 camera ok 1 e 4 th floor dvr dd need to check a working missing and one system time need | | |
| | 20-08-2022 10:41:06 | Siddhesh Chavan | New | | | - | |
| | 20-08-2022 10:40:28 | Siddhesh Chavan | New | | | - | |

Previous Complain History :

| Date Time | Technician Name | Remark |
|---------------------|-----------------|--|
| 19-09-2020 05:33:58 | Atique Salmani | installed vga to hdmi extender and working ok |
| 24-09-2019 11:12:20 | Shiva Meena | all camera PPM done all camera angle setting and one camera colouring done |