## **B** K Infotech

**Regd. Office** : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India. Support :  $\mid$  **W** : http://www.bkinfotech.in **E** : kalpesh@bkinfotech.in

Service Status Details : BK1129								
Priority:	High							
Created By:	Admin - Kalpesh Jain							
Complaint Mob. No. :	9769690442							
Technician Name	Ganesham Mudaliar			Technician 1	9967005871			
Ticket Type :	Complain Date & Time :		31-10-2019 06:22:04					
Vendor Details :								
Company Name/Client Name :	Advocate High Court	Customer's Mobile :		9769690442		Name	):	Pankaj
Address:								
Mumbai , , , , Maharashtra								
AMC Details :	tails :							
Expiry Date :	01-01-1970 05:30:00			Type:				
Product Name :	camera service cctv							
Complain:	mic + adaptor							
Technician Comment :	mic install and also new Hikvision DVr 4 channel install							
Complain Operator :	Desktop - Kalpesh Jain							
Remark:	mic install and also new Hikvision DVr 4 channel install							
<b>Status History:</b>	Date Time	Tech	nician Name	Status	Remark			Sign
	08-11-2019 05:53:46	Gane	shamMudaliar	Completed		nic install and also new Hikvision DVr 4 channel nstall		
	31-10-2019 09:10:13	13 GaneshamMudaliar		Client Side	adapter install and camera are working but in customer dvr not have online service customer need to change dvr			
	31-10-2019 06:22:12			New				-
	31-10-2019 06:22:05			New				-
Previous Complain History :	Date Time Technician Name R						emark	