







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1457																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9892777794																																		
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																															
Ticket Type :	Complain	Date & Time :	11-06-2020 10:38:37																																
Vendor Details :																																			
Company Name/Client Name :	Abhishek Apartment	Customer's Mobile :	9892777794	Name :	Pankaj Vasa																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	need to show recording also want backup in hard drive and need to configure online																																		
Technician Comment :	online done on mobile him app																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	online done on mobile him app																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-06-2020 02:05:45</td><td>YogeshDesai</td><td>Completed</td><td>online done on mobile him app</td><td></td></tr><tr><td>20-06-2020 06:22:02</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>13-06-2020 09:25:50</td><td>YogeshDesai</td><td>Client Side</td><td>dvr online pending because Internet not available. Two days backup done camera no. 11,13.</td><td></td></tr><tr><td>12-06-2020 03:12:32</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>11-06-2020 10:38:38</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-06-2020 02:05:45	YogeshDesai	Completed	online done on mobile him app		20-06-2020 06:22:02	YogeshDesai	New		-	13-06-2020 09:25:50	YogeshDesai	Client Side	dvr online pending because Internet not available. Two days backup done camera no. 11,13.		12-06-2020 03:12:32	YogeshDesai	New		-	11-06-2020 10:38:38	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-07-2020 12:56:02</td><td></td><td>wrongly created</td></tr><tr><td>06-07-2020 04:27:19</td><td>RishiDesai</td><td>Client side wifi issues, everything is proper from our side client side issues of wifi</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-07-2020 12:56:02		wrongly created	06-07-2020 04:27:19	RishiDesai	Client side wifi issues, everything is proper from our side client side issues of wifi																					
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