

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5092</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------------------------------------------------|---------------------|-------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7021041381                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                       | <b>Technician Mobile :</b>        | 9833262842                                                                            |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                              | 26-03-2022 06:48:43               |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Eksar Heights Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                                                   | 7021041381                        | Name :                                                                                | Panini Sir |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400093 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 24-02-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                       | Type :                            | Comprehensive                                                                         |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | need to do showing recording                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | show in recording . ekshar height                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | show in recording . ekshar height                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-03-2022 10:10:08</td><td>ChandanYadav</td><td>Completed</td><td>show in recording . ekshar height</td><td></td></tr><tr><td>26-03-2022 06:49:02</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>26-03-2022 06:48:44</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                       |                                   |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 29-03-2022 10:10:08                                                                 | ChandanYadav        | Completed   | show in recording . ekshar height                                                     |  | 26-03-2022 06:49:02 | ChandanYadav | New |  | - | 26-03-2022 06:48:44 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                | Remark                            | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 29-03-2022 10:10:08                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                             | show in recording . ekshar height |  |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-03-2022 06:49:02                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                   |                                   | -                                                                                     |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-03-2022 06:48:44                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                   |                                   | -                                                                                     |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2022 10:44:15</td><td>Siddhesh Chavan</td><td>ppm done and all camera working ok and all camera fame rate bit rate satting change</td></tr><tr><td>14-03-2022 03:46:10</td><td>YogeshDesai</td><td>one bullet camera no video issue sloved . camera working ok.can be viewed on monitor.</td></tr></tbody></table>                                                                                                                   |                                                                                       |                                   |                                                                                       |            | Date Time | Technician Name | Remark | 22-03-2022 10:44:15 | Siddhesh Chavan | ppm done and all camera working ok and all camera fame rate bit rate satting change | 14-03-2022 03:46:10 | YogeshDesai | one bullet camera no video issue sloved . camera working ok.can be viewed on monitor. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 22-03-2022 10:44:15                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ppm done and all camera working ok and all camera fame rate bit rate satting change   |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-03-2022 03:46:10                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | one bullet camera no video issue sloved . camera working ok.can be viewed on monitor. |                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                     |                     |             |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |