

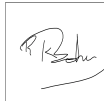


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4752					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021041381				
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963	
Ticket Type :	Complain	Date & Time :	11-02-2022 06:22:11		
Vendor Details :					
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	7021041381	Name :	Panini Sir
Address :					
Mumbai , , , 400093 , Maharashtra					
AMC Details :					
Expiry Date :	24-02-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	DVR beep sound issue and recording off issue				
Technician Comment :	Replacement for faulty dvr give to client of 8 channel . standby taken to office . all camera working ok with recording .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Replacement for faulty dvr give to client of 8 channel . standby taken to office . all camera working ok with recording .				

Status History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Status</div>	<div>Remark</div>	<div>Sign</div>
	03-03-2022 05:13:27	YogeshDesai	Completed	Replacement for faulty dvr give to client of 8 channel . standby taken to office . all camera working ok with recording .	<div></div>
	03-03-2022 03:58:20	YogeshDesai	New		-
	12-02-2022 12:38:50	YogeshDesai	In Progress	old DVR remove and return office bcz DVR recording issue and stand by dvr install 16 Ch Recording going on in DVR model number - DS7A16HGHI-F1/N Serial number- 1620170925CCWR833907752WCVU	<div></div>
	12-02-2022 10:40:23	YogeshDesai	New		-
	11-02-2022 07:08:26	YogeshDesai	Work Pending	beep sound continue to sound as the hard disk shows does not exist . no playback in dvr . beep sound is now off from dvr new mouse also given to client	<div></div>
	11-02-2022 06:22:37	YogeshDesai	New		-
	11-02-2022 06:22:11	YogeshDesai	New		-

Previous Complain History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Remark</div>
	01-03-2022 09:54:11	Siddhesh Chavan	tv 8 camera view issue resolved dvr viewing satting done and 8 camera recording off
	19-02-2022 03:37:14		Attended by Prashant - DVR Error issue recording issue change the camera and HDD setting and issue resolved