
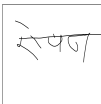

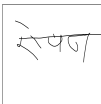

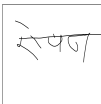


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4715																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	7021041381																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	07-02-2022 12:27:03																																
Vendor Details :																																			
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	7021041381	Name :	Panini Sir																														
Address :																																			
Mumbai , , , 400093 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	24-02-2021 12:00:00		Type :	Comprehensive																															
Product Name :	CCTV																																		
Complain :	Recording issue																																		
Technician Comment :	4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2022 01:33:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok</td><td></td></tr><tr><td>10-02-2022 10:41:07</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2022 01:31:05</td><td>Siddhesh Chavan</td><td>Awaiting Spares</td><td>All camera working ok. but there is no playback asthe hard disk is showing error. hard disk not working properly . hd taken to office for checking.</td><td></td></tr><tr><td>07-02-2022 12:38:25</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2022 12:27:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-02-2022 01:33:41	Siddhesh Chavan	Completed	4 tb hdd represment and hdd install and hdd normal now recoding started and all camera working ok		10-02-2022 10:41:07	Siddhesh Chavan	New		-	07-02-2022 01:31:05	Siddhesh Chavan	Awaiting Spares	All camera working ok. but there is no playback asthe hard disk is showing error. hard disk not working properly . hd taken to office for checking.		07-02-2022 12:38:25	Siddhesh Chavan	New		-	07-02-2022 12:27:04	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	01-03-2022 09:54:11	Siddhesh Chavan	tv 8 camera view issue resolved dvr viewing satting done and 8 camera recording off
	19-02-2022 03:37:14		Attended by Prashant - DVR Error issue recording issue change the camera and HDD setting and issue resolved